Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Provider Number	Hospital Name	Address 1
100012		LEE MEMORIAL HOSPITAL	2776 CLEVELAND AVE
100286		PHYSICIANS REGIONAL MEDICAL CENTER - PINE RIDGE	6101 PINE RIDGE ROAD
100107		LEHIGH REGIONAL MEDICAL CENTER	1500 LEE BLVD
100018		NAPLES COMMUNITY HOSPITAL	350 7TH ST N
100244		CAPE CORAL HOSPITAL	636 DEL PRADO BLVD
100220		GULF COAST MEDICAL CENTER LEE MEM HEALTH SYSTEM	13681 DOCTOR'S WAY
100209		KENDALL REGIONAL MEDICAL CENTER	11750 BIRD RD
100284		WESTCHESTER GENERAL HOSPITAL	2500 SW 75TH AVENUE
100076		METROPOLITAN HOSPITAL OF MIAMI	5959 NW 7TH ST
100181		LARKIN COMMUNITY HOSPITAL	7031 SW 62ND AVE
100061		MERCY HOSPITAL INC	3663 S MIAMI AVE
101312		FISHERMEN'S HOSPITAL	3301 OVERSEAS HWY
100150		LOWER KEYS MEDICAL CENTER	5900 COLLEGE ROAD
100009		UNIVERSITY OF MIAMI HOSPITAL	1400 NW 12TH AVE
100240		ANNE BATES LEACH EYE HOSPITAL	900 NW 17TH ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		FORT MYERS	FL
		NAPLES	FL
		LEHIGH ACRES	FL
		NAPLES	FL
		CAPE CORAL	FL
		FORT MYERS	FL
		MIAMI	FL
		MIAMI	FL
		MIAMI	FL
		SOUTH MIAMI	FL
		MIAMI	FL
		MARATHON	FL
		KEY WEST	FL
		MIAMI	FL
		MIAMI	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
555.5		
33901	LEE	2393321111
34119	COLLIER	2393484000
33936	LEE	2393692101
34102	COLLIER	2394365000
33990	LEE	2395742323
33912	LEE	2397685000
33175	MIAMI-DADE	3052233000
33155	MIAMI-DADE	3052639270
33126	MIAMI-DADE	3052641000
33143	MIAMI-DADE	3052847500
33133	MIAMI-DADE	3052852121
33050	MONROE	3052896414
33040	MONROE	3052945531
33136	MIAMI-DADE	3053255511
33136	MIAMI-DADE	3053266000

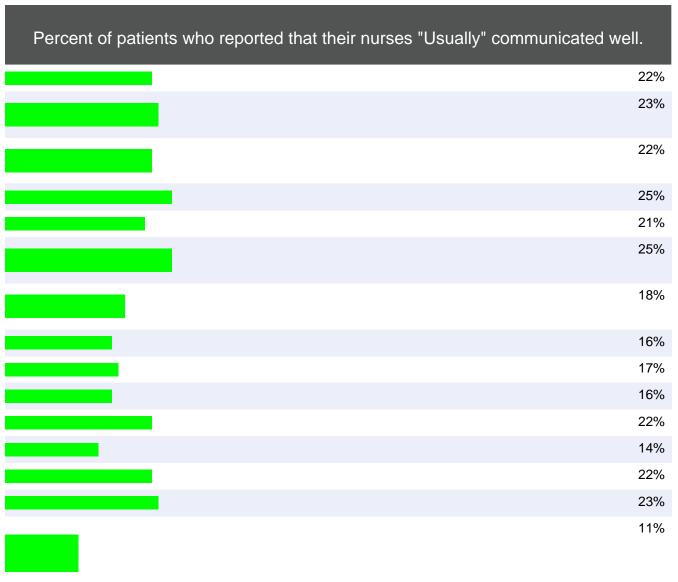
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their nurses "Sometimes" or "Never" communicated well.	
	6%
	8%
12	2%
	5%
	6%
	7%
1	1%
	7%
12	2%
	8%
1 <sup>-</sup>	1%
	2%
	8%
	9%
	5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



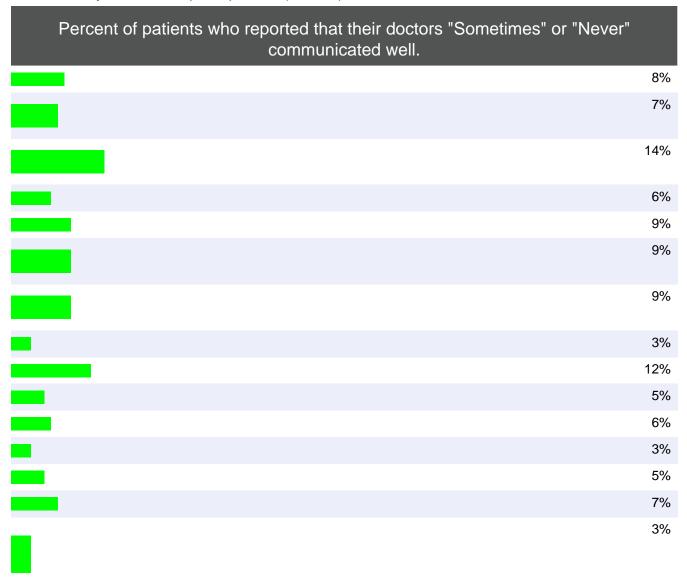
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



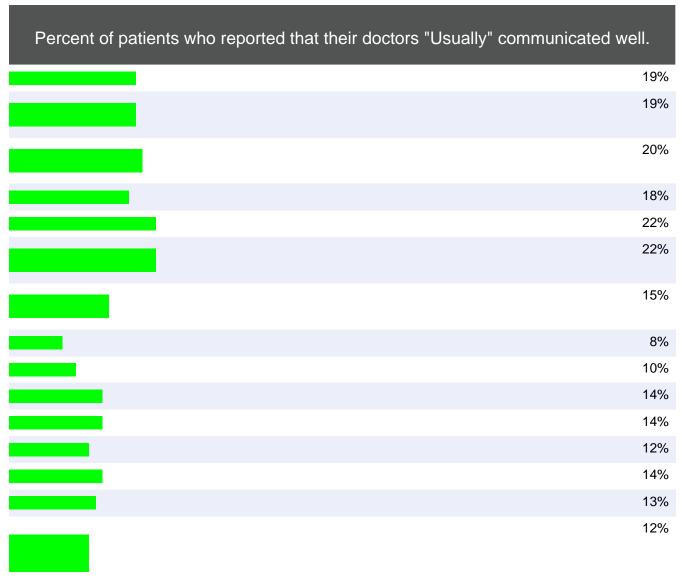
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



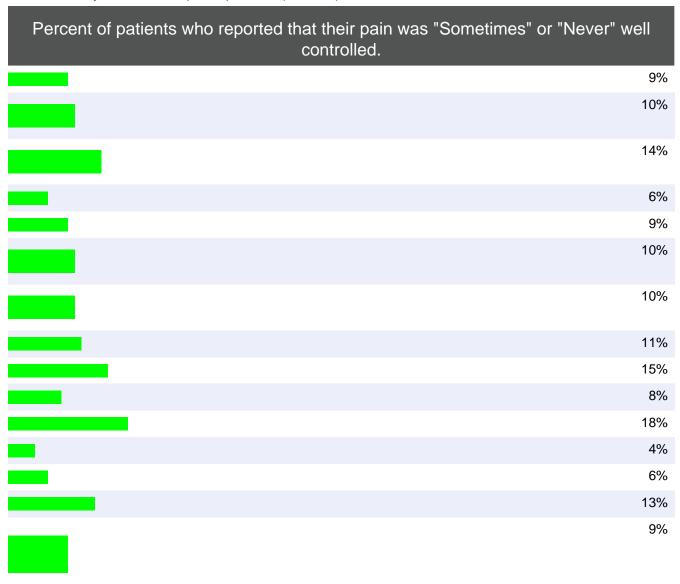
Page 11 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



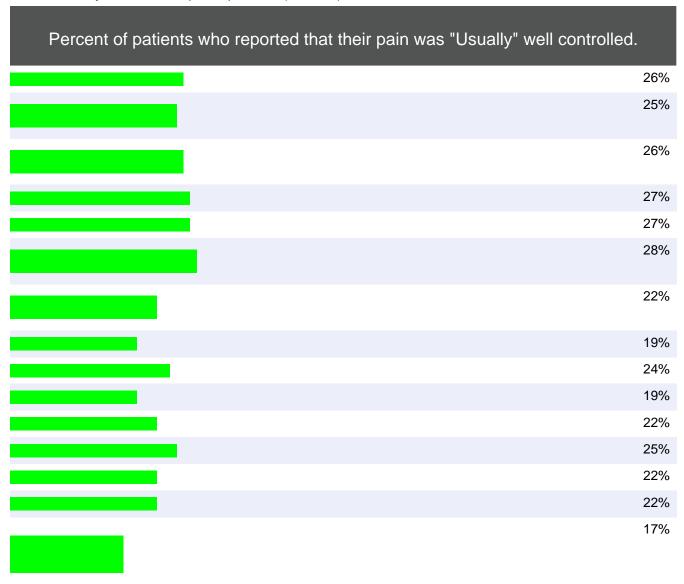
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



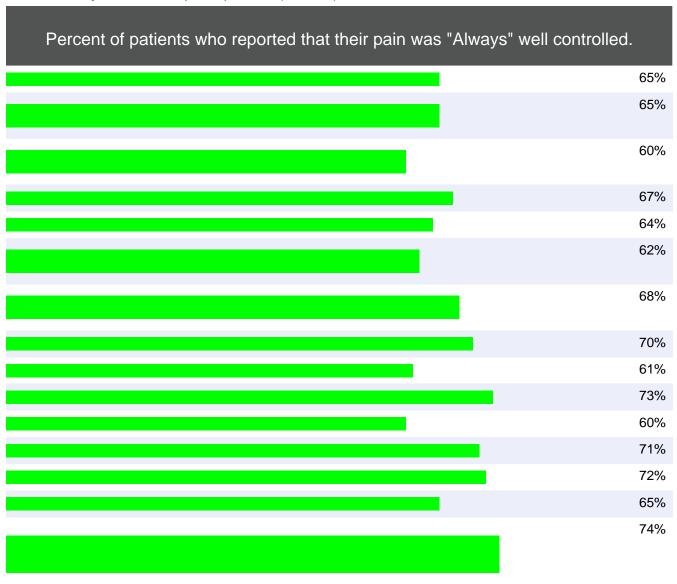
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



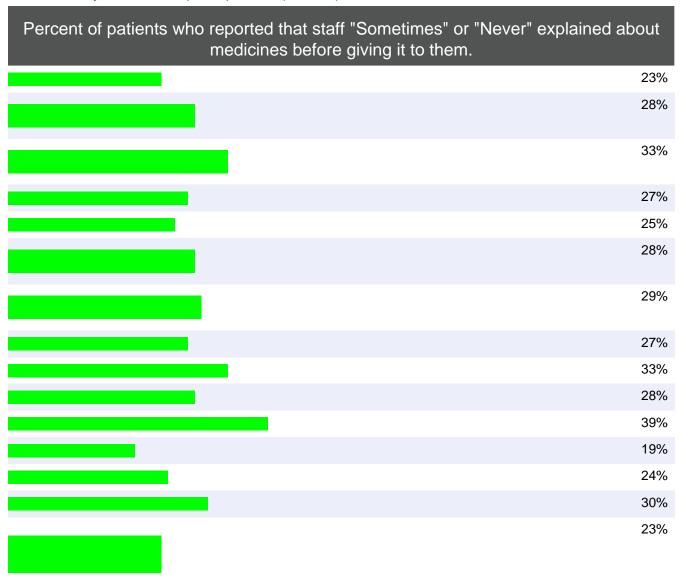
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



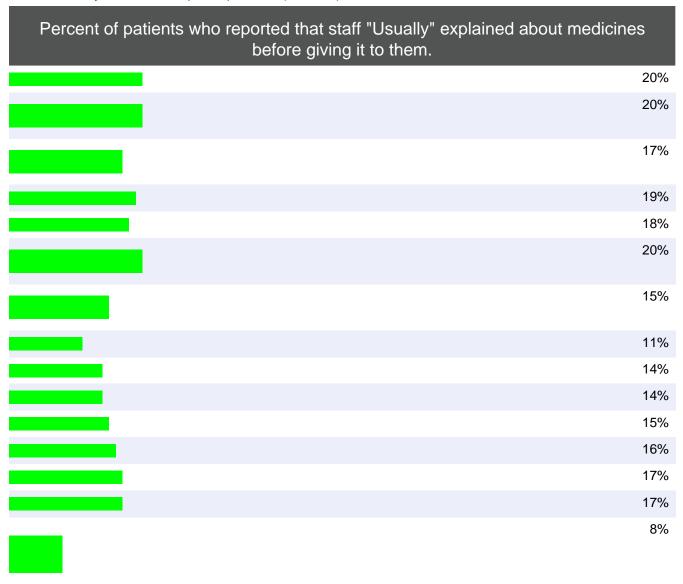
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



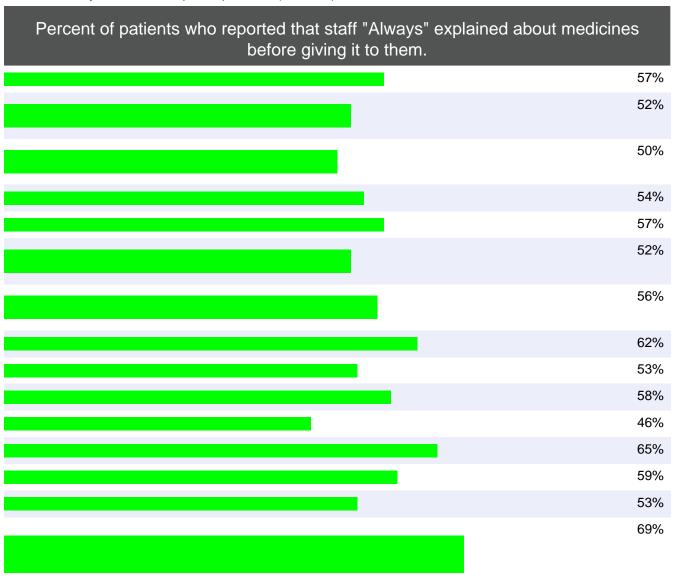
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



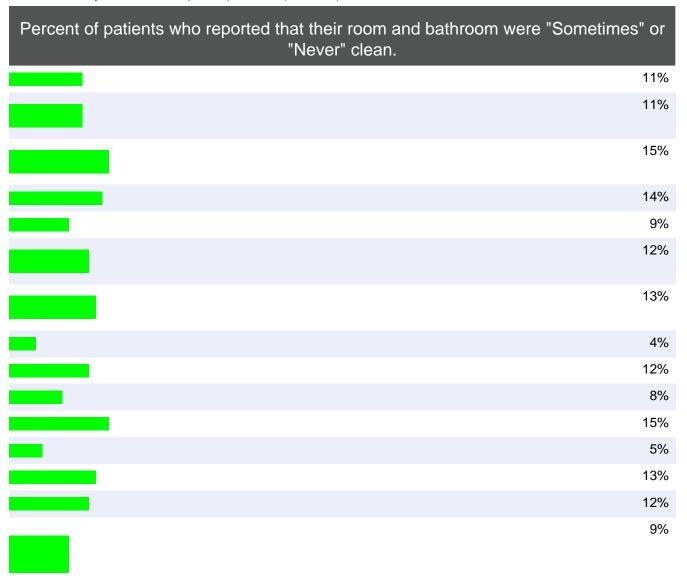
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



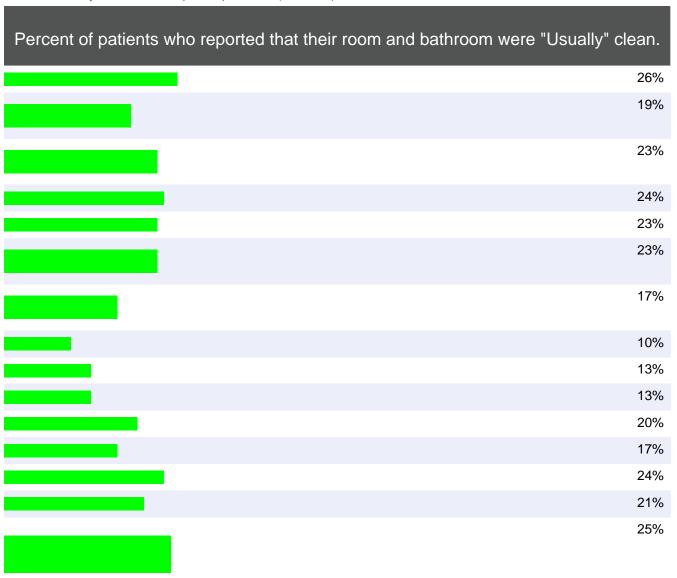
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



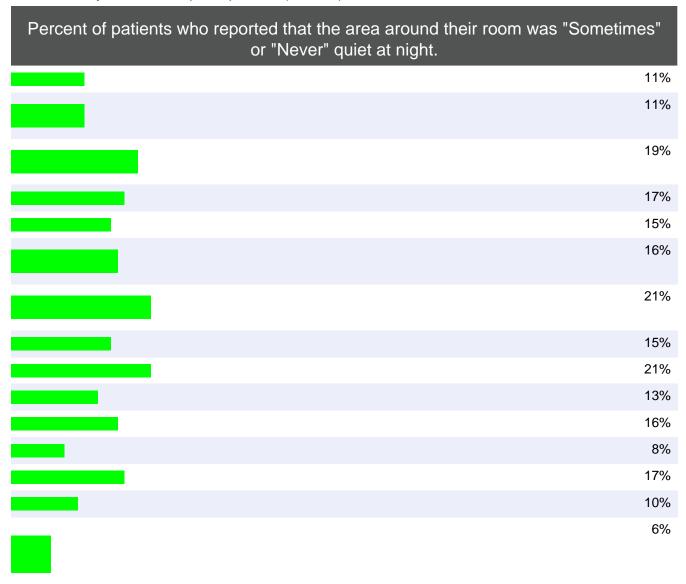
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



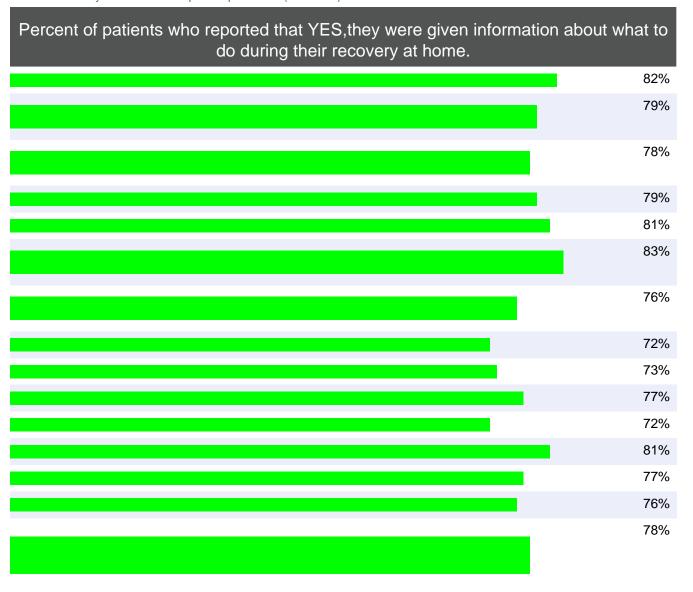
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



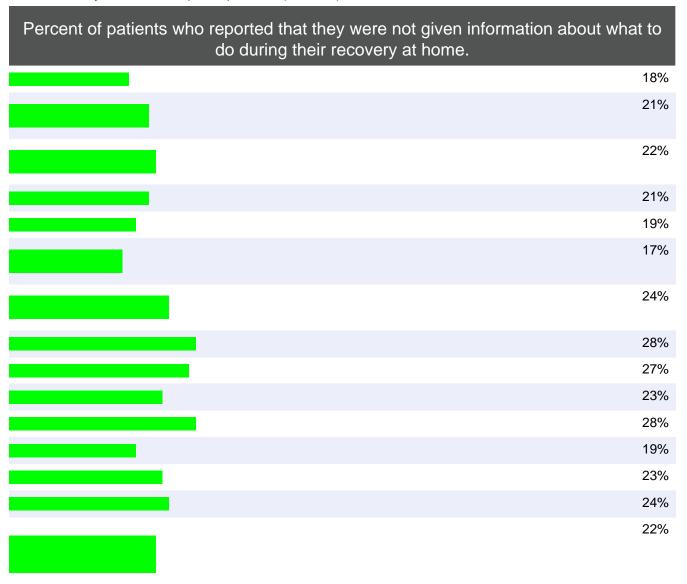
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



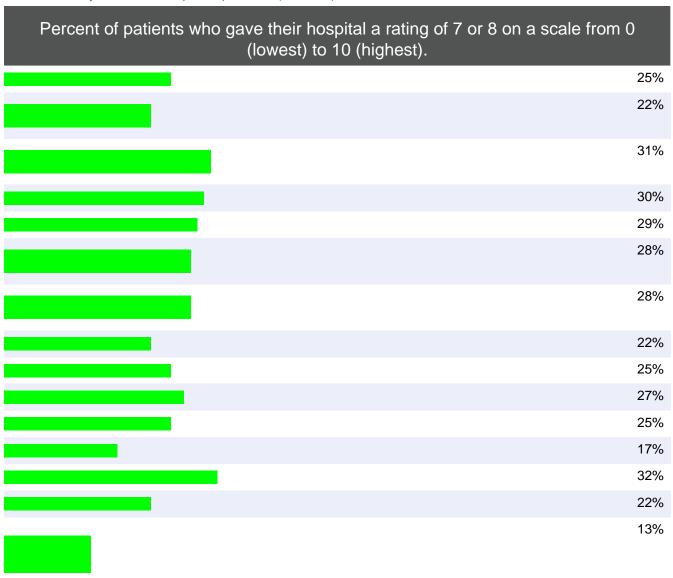
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



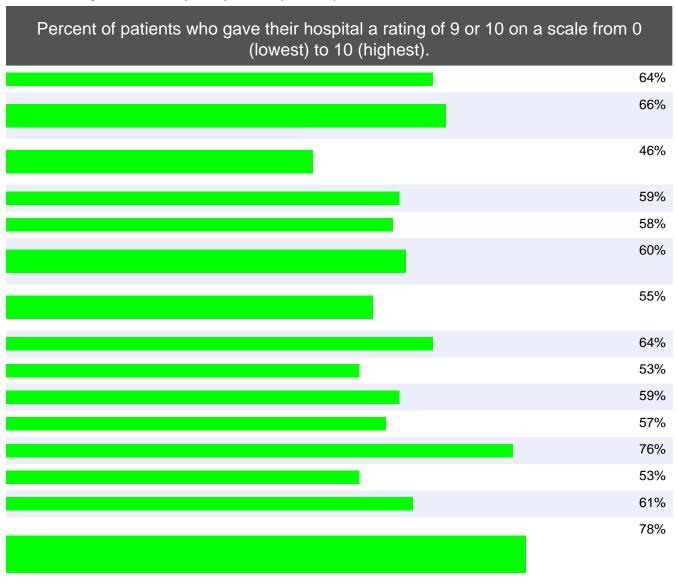
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



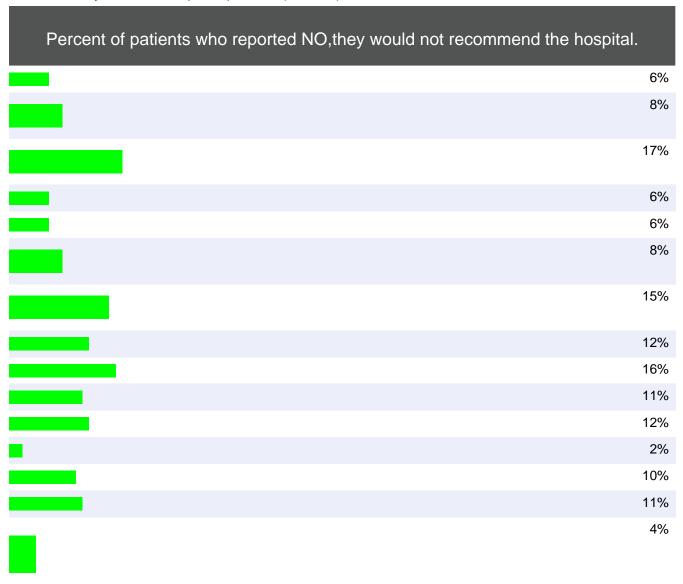
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



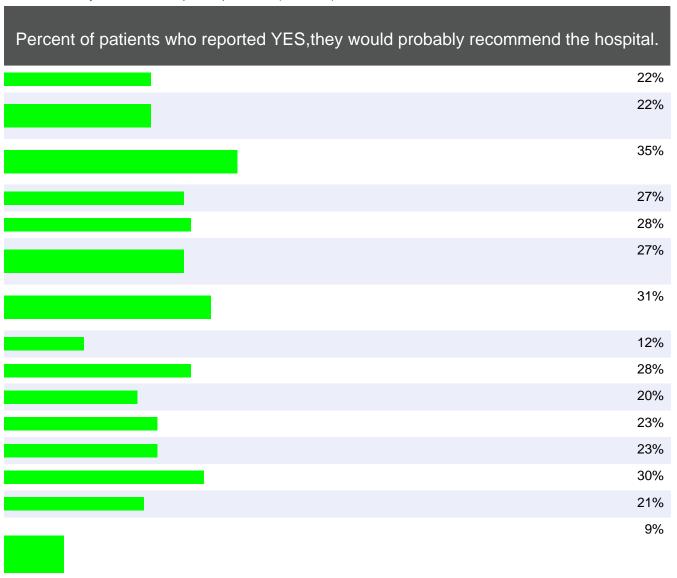
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Number of Completed Surveys
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
300 or more
Fewer than 100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Survey Response Rate Percent	Survey Footnote
	34%
	40%
	26%
	39%
	36%
	34%
	18%
	16%
	18%
	15%
	25%
	39%
	28%
	22%
	51% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

 	,
Hospital Footnot	<del>e</del>

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

101313	MARINERS HOSPITAL	91500 OVERSEAS HIGHWAY
100183	CORAL GABLES HOSPITAL	3100 DOUGLAS RD
100050	PALM SPRINGS GENERAL HOSPITAL	1475 W 49TH ST
100022	JACKSON HEALTH SYSTEM	1611 NW 12 AVE
100296	DOCTORS HOSPITAL INC	5000 UNIVERSITY DR
100034	MOUNT SINAI MEDICAL CENTER	4300 ALTON RD
100131	AVENTURA HOSPITAL AND MEDICAL CENTER	20900 BISCAYNE BLVD
100053	HIALEAH HOSPITAL	651 E 25TH ST
100277	DOUGLAS GARDENS HOSPITAL	5200 NE 2ND AVE

100187	PALMETTO GENERAL HOSPITAL	2001 W 68TH ST
100029	NORTH SHORE MEDICAL CENTER	1100 NW 95TH ST
100028	PARRISH MEDICAL CENTER	951 N WASHINGTON AVE
100019	HOLMES REGIONAL MEDICAL CENTER	1350 S HICKORY ST
100092	WUESTHOFF MEDICAL CENTER ROCKLEDGE	110 LONGWOOD AVE
100291	WUESTHOFF MEDICAL CENTER -	250 NORTH WICKHAM ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

TAVERNIER	FL
CORAL GABLES	FL
HIALEAH	FL
MIAMI	FL
CORAL GABLES	FL
MIAMI BEACH	FL
AVENTURA	FL
HIALEAH	FL
MIAMI	FL
HIALEAH	FL
MIAMI	FL
TITUSVILLE	FL
MELBOURNE	FL
	_
ROCKLEDGE	FL
MELBOURNE	FL

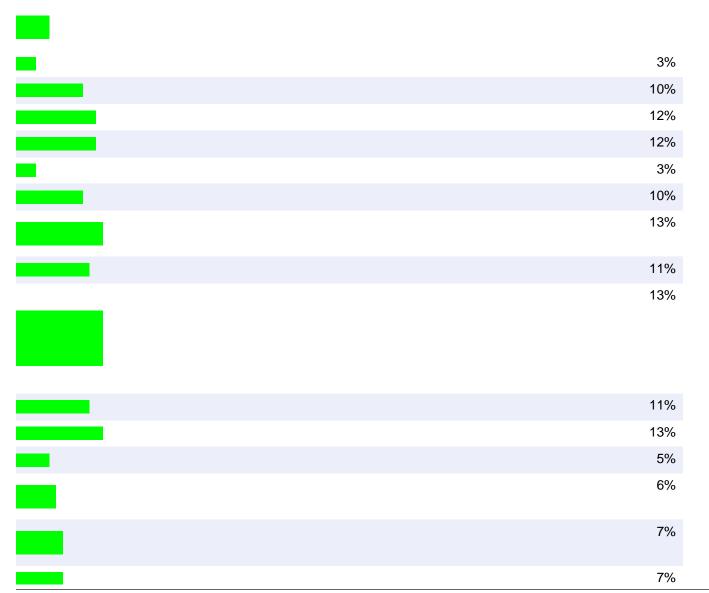
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33070	MONROE	3054343000
33134	MIAMI-DADE	3054458461
33012	MIAMI-DADE	3055582500
33136	MIAMI-DADE	3055851111
33146	MIAMI-DADE	3056662111
33140	MIAMI-DADE	3056742121
33180	MIAMI-DADE	3056827000
33013	MIAMI-DADE	3056936100
33137	MIAMI-DADE	3057518626
33016	MIAMI-DADE	3058235000
33150	MIAMI-DADE	3058356000
32796	BREVARD	3212686111
32901	BREVARD	3214347000
32955	BREVARD	3216372603
32935	BREVARD	3217521200

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



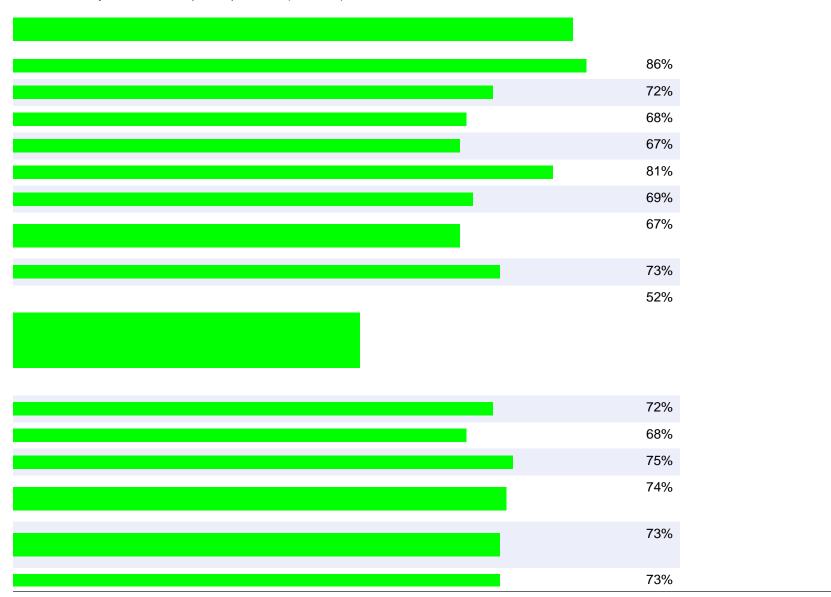
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
18%
20%
21%
16%
21%
20%
16%
35%
17%
19%
20%
20%
20%
20%

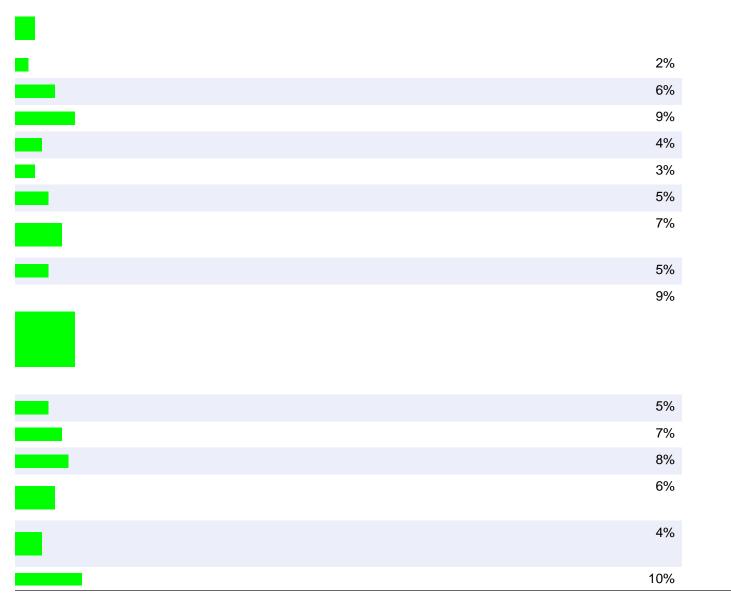
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



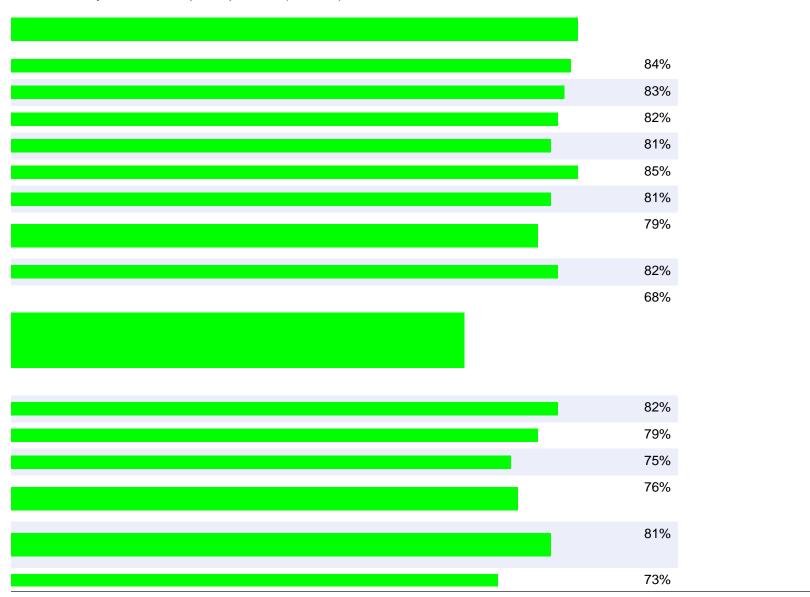
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
11%
9%
15%
12%
14%
14%
13%
23%
13%
14%
17%
18%
15%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



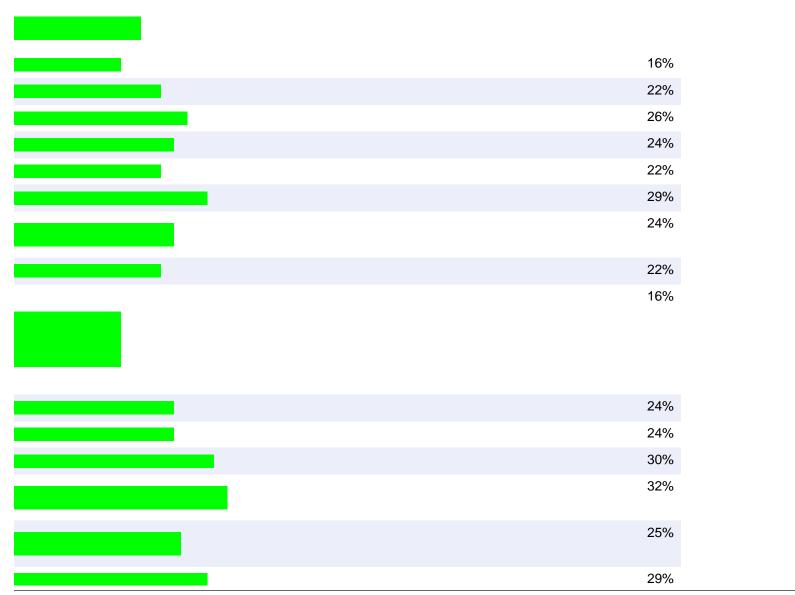
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
18%
20%
20%
11%
17%
19%
17%
16%
15%
24%
9%
13%
10%
16%

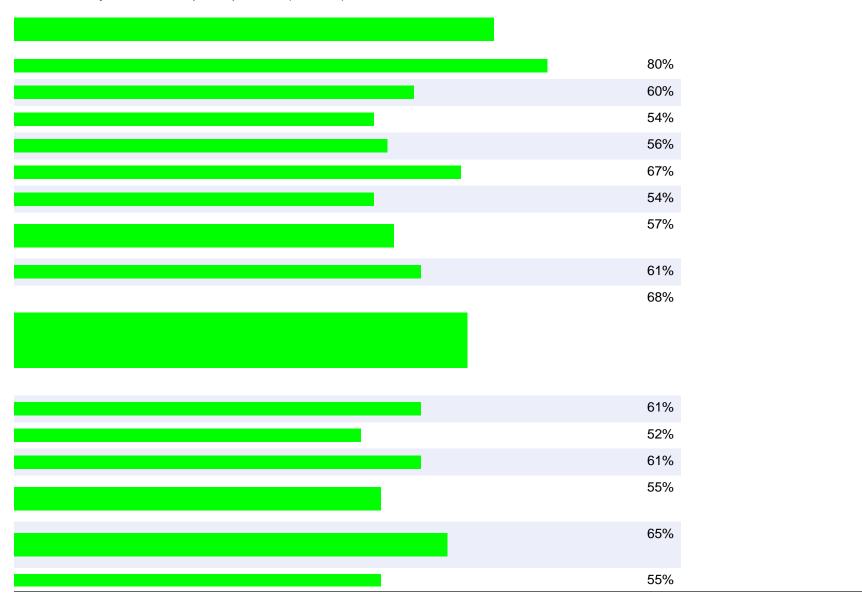
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



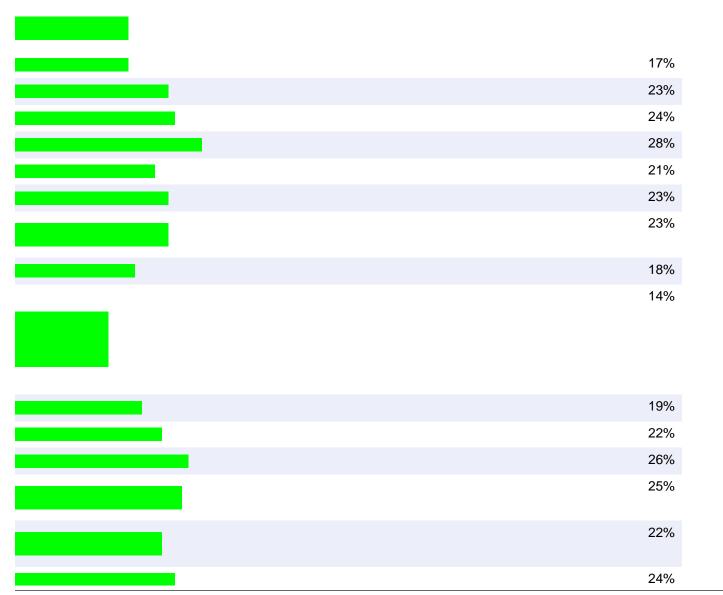
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
12%
12%
13%
7%
9%
13%
11%
21%
9%
14%
10%
8%
8%
10%

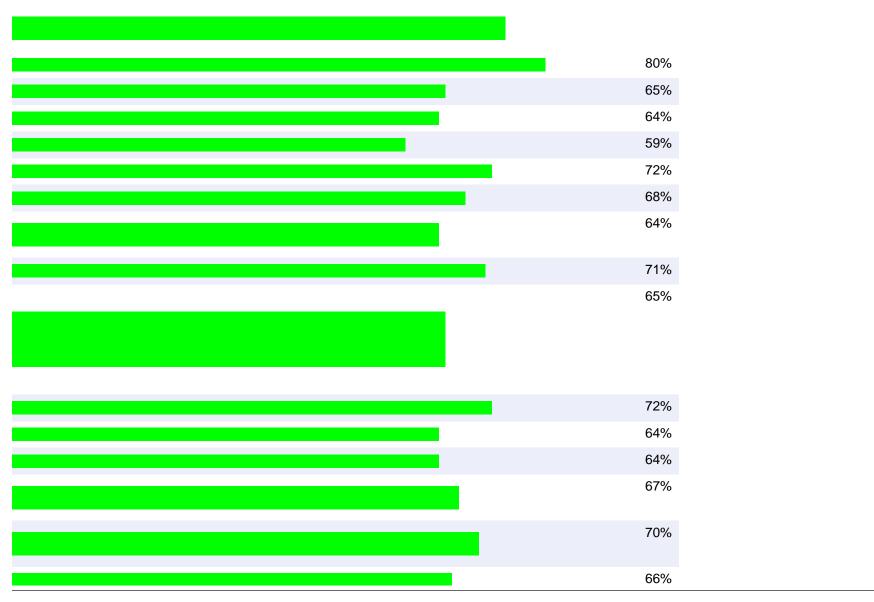
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
29%
32%
31%
19%
28%
28%
25%
47%
28%
31%
25%
24%
26%
24%

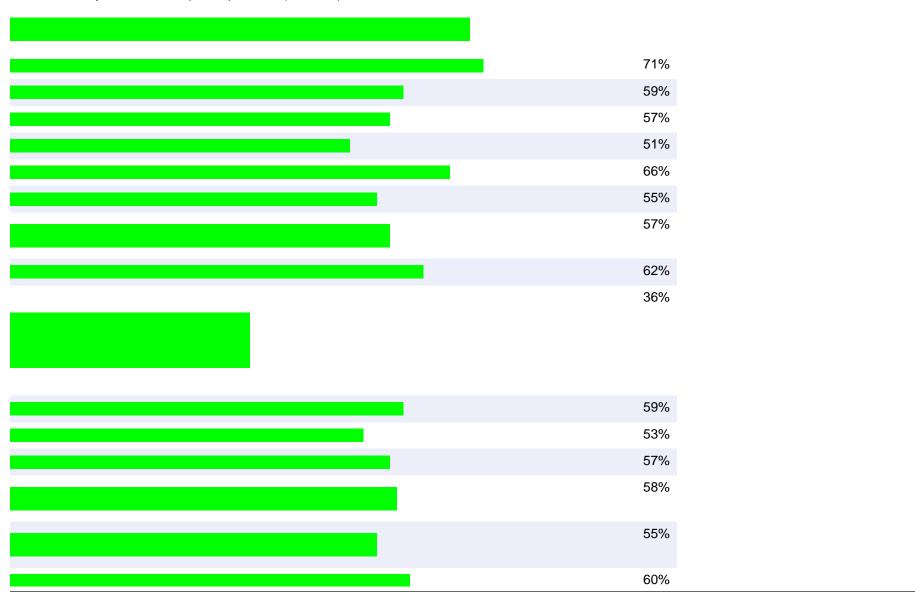
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
12%
11%
18%
15%
17%
15%
13%
17%
13%
16%
18%
18%
19%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

2%
9%
13%
18%
5%
14%
17%
16%
14%
14%
16%
13%
8%
15%
10%

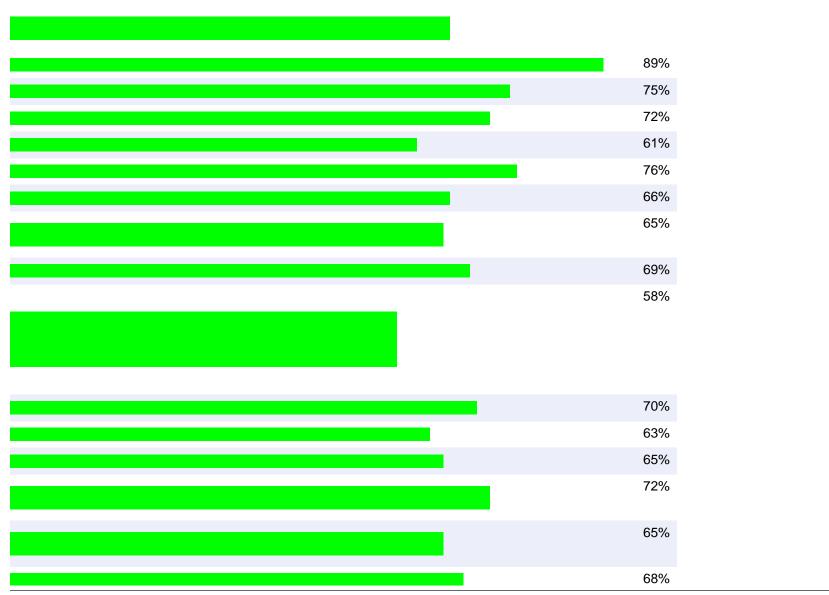
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
16%
15%
21%
19%
20%
18%
15%
28%
16%
21%
22%
20%
20%
22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



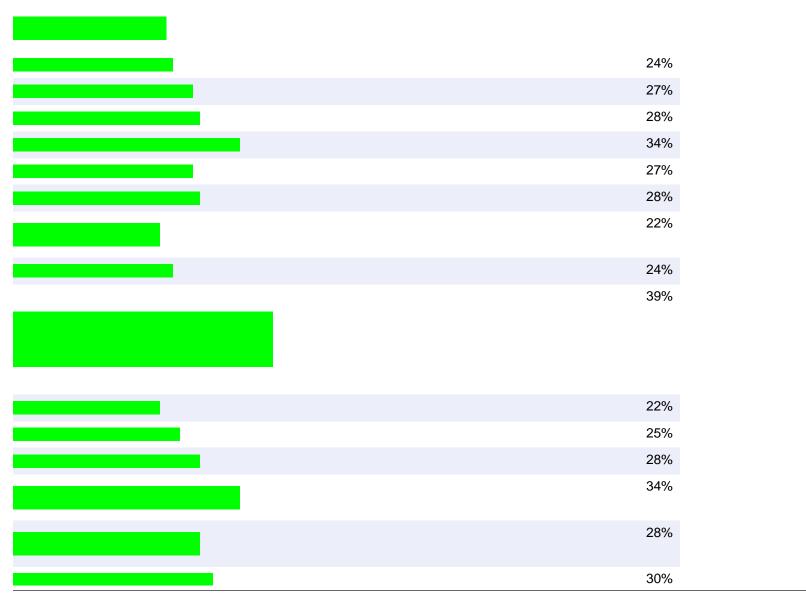
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
17%
19%
14%
12%
19%
13%
17%
3%
15%
20%
15%
10%
16%
11%

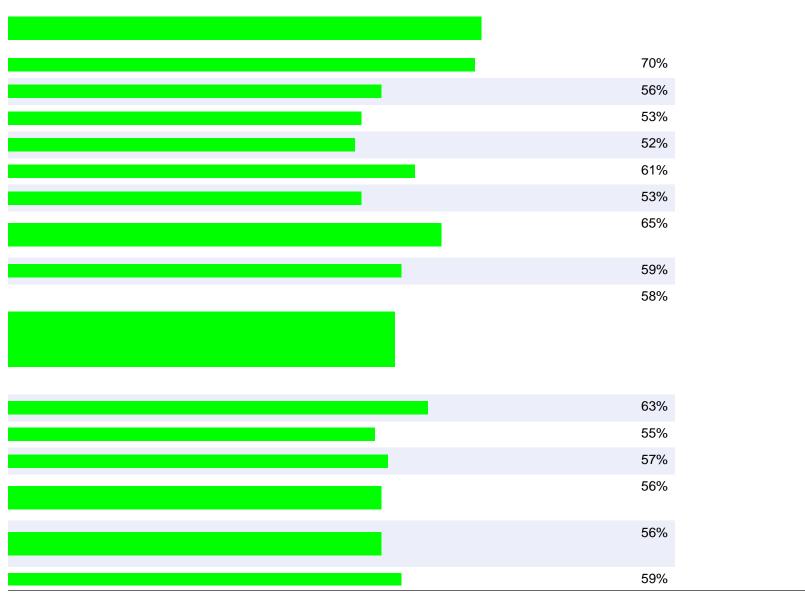
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



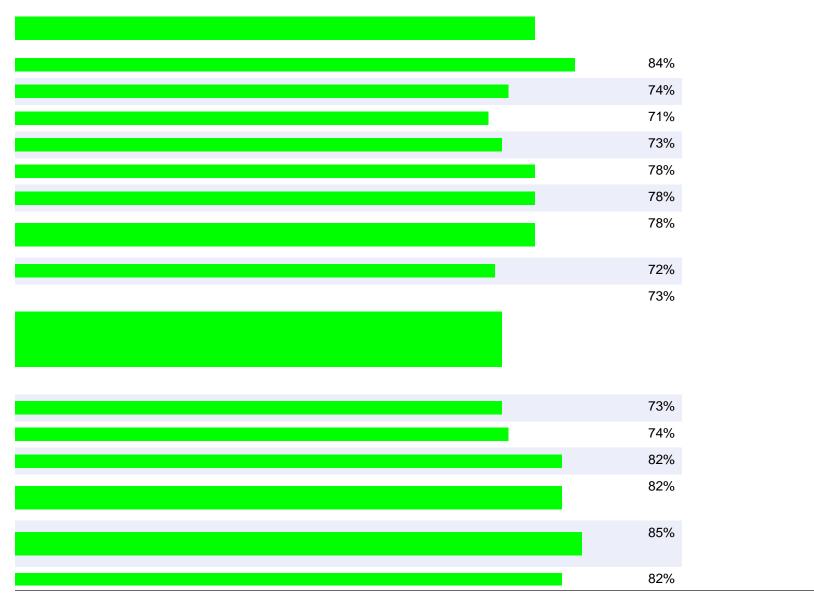
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



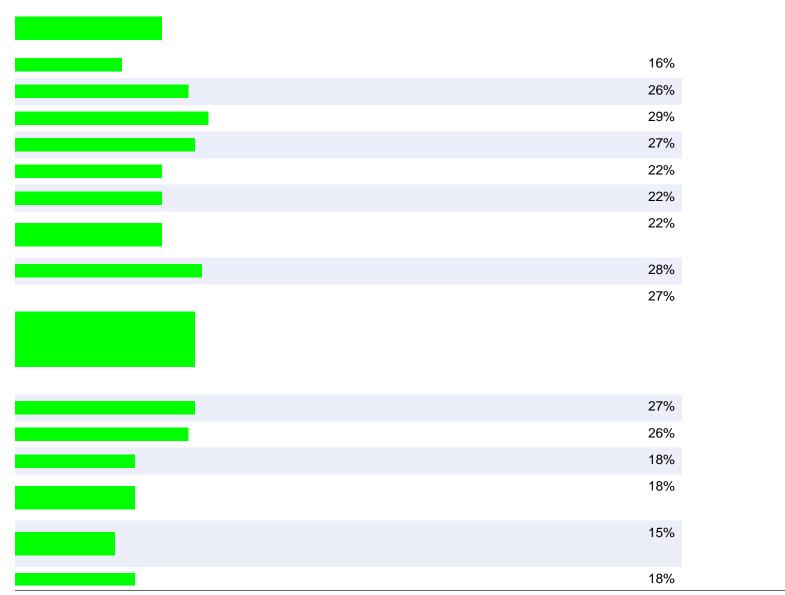
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



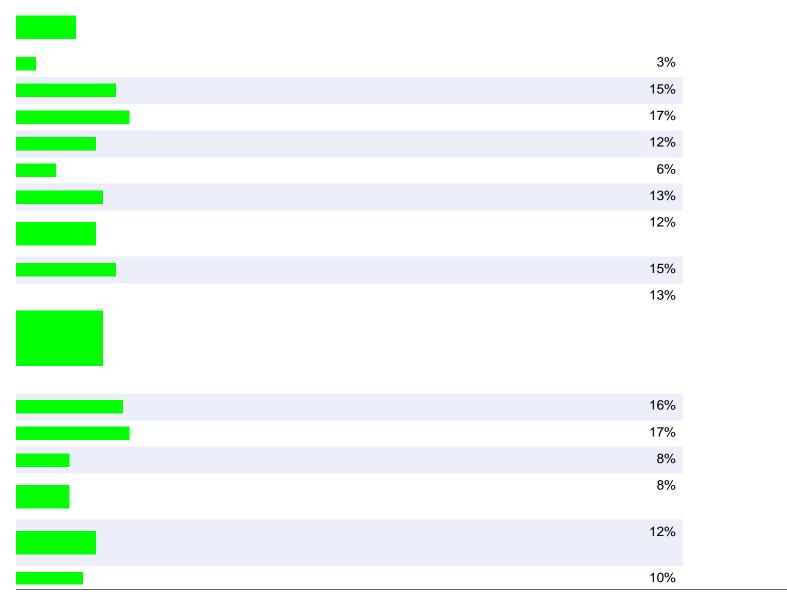
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



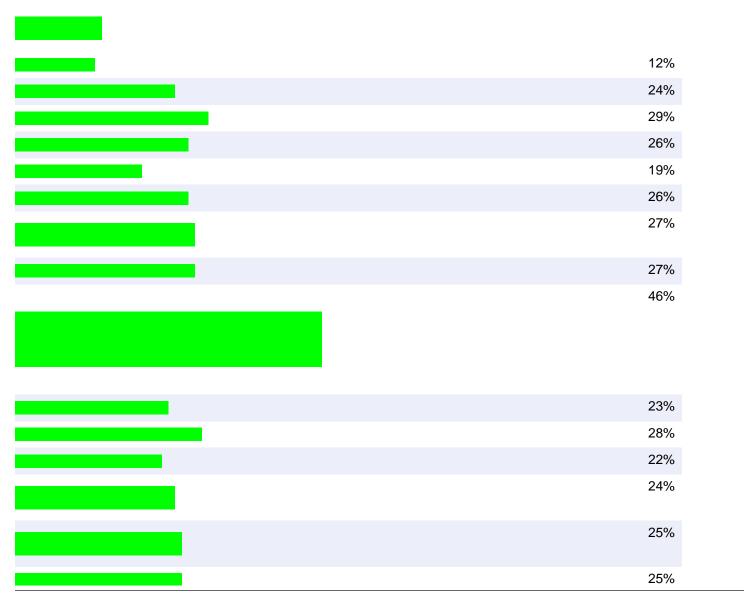
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



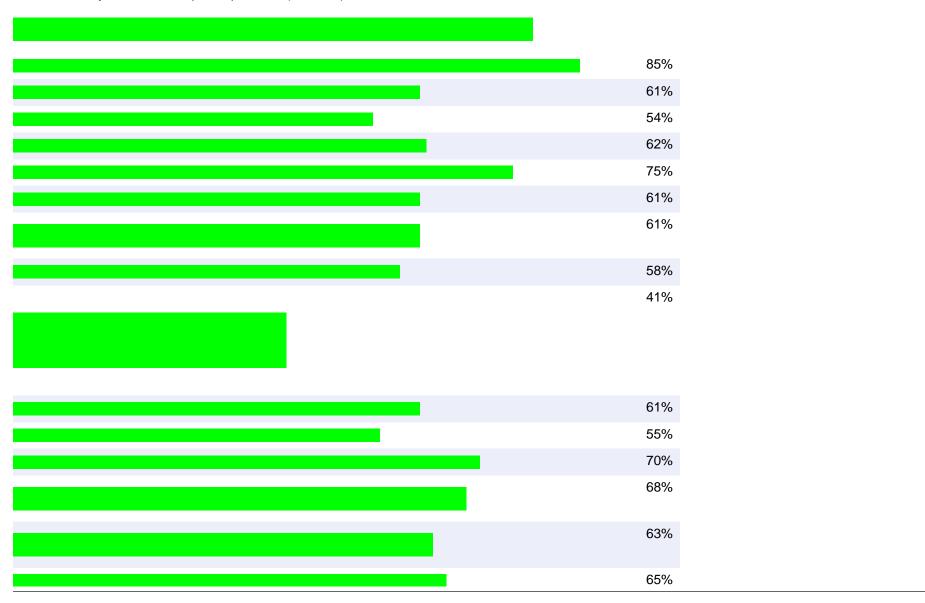
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



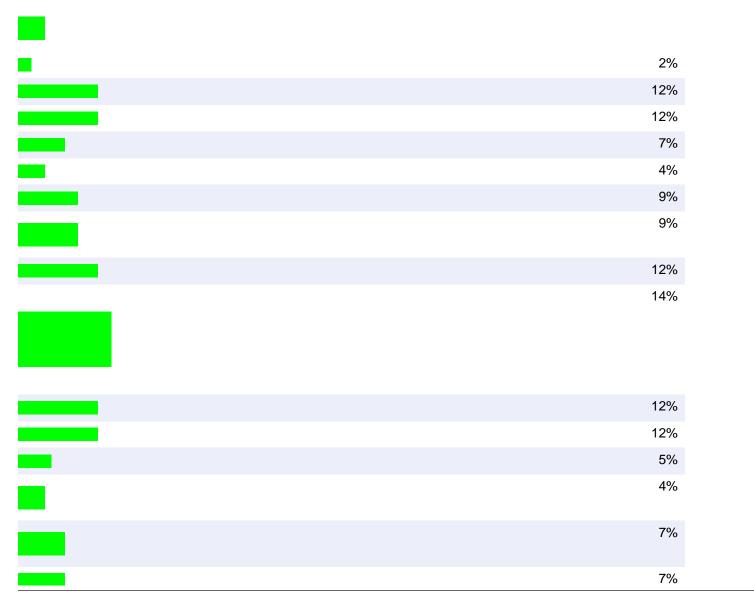
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



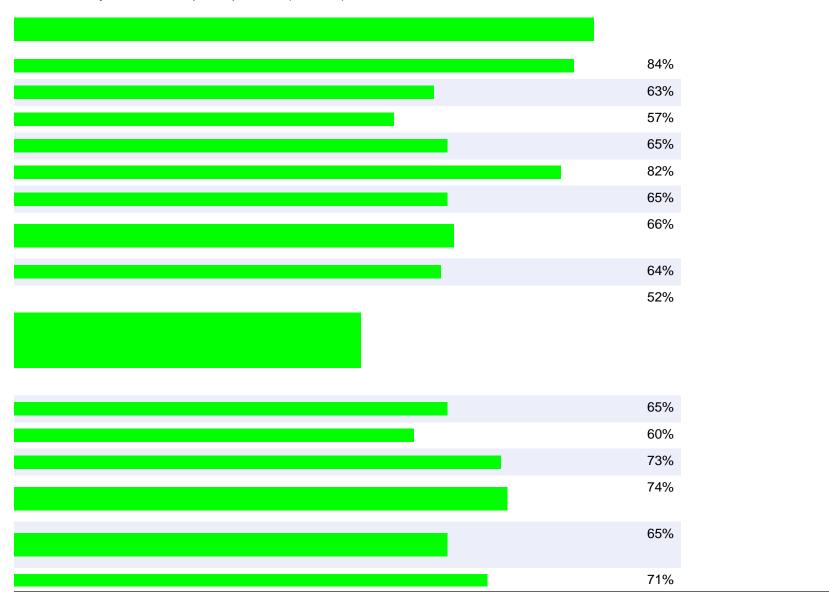
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
25%
31%
28%
14%
26%
25%
24%
34%
23%
28%
22%
22%
28%
22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Between 100 and 299
300 or more
Fewer than 100

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

too low to reliably assess hospital performance 35%
29%
18%
25%
31%
22%
24%
31%
13% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance
27%
28%
31%
35%
32%
35%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda dir darvoy dir addine i roophar Exponences (Floriti e)		
100291	WUESTHOFF MEDICAL CENTER - MELBOURNE	250 NORTH WICKHAM ROAD
100177	CAPE CANAVERAL HOSPITAL	701 W COCOA BEACH CAUSEWAY
100006	ORLANDO REGIONAL HEALTHCARE	1414 S KUHL AVE
100057	FLORIDA HOSPITAL WATERMAN	1000 WATERMAN WAY
100113	SHANDS HOSPITAL AT THE UNIVERSITY OF FLORIDA	1600 SW ARCHER RD
100084	LEESBURG REGIONAL MEDICAL CENTER	600 E DIXIE AVENUE
100204	NORTH FLORIDA REGIONAL MEDICAL CENTER	6500 NEWBERRY ROAD
100062	MUNROE REGIONAL MEDICAL CENTER	1500 SW FIRST AVE
100051	SOUTH LAKE HOSPITAL	1900 DON WICKHAM DR
100212	OCALA REGIONAL MEDICAL CENTER	1431 SW FIRST AVE
100139	TRI COUNTY HOSPITAL - WILLISTON	125 SW 7TH ST
100211	PASCO REGIONAL MEDICAL CENTER	13100 FT KING ROAD
100264	OAK HILL HOSPITAL	11375 CORTEZ BLVD
100023	CITRUS MEMORIAL HOSPITAL	502 HIGHLAND BLVD
100290	VILLAGES REGIONAL HOSPITAL THE	1451 EL CAMINO REAL
100249	SEVEN RIVERS REGIONAL MEDICAL CENTER	6201 N SUNCOAST BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	MELBOURNE	FL
	COCOA BEACH	FL
	ORLANDO	FL
	TAVARES	FL
	GAINESVILLE	FL
	LEESBURG	FL
	GAINESVILLE	FL
	OCALA	FL
	CLERMONT	FL
	OCALA	FL
	WILLISTON	FL
	DADE CITY	FL
	BROOKSVILLE	FL
	INVERNESS	FL
	THE VILLAGES	FL
	CRYSTAL RIVER	FL

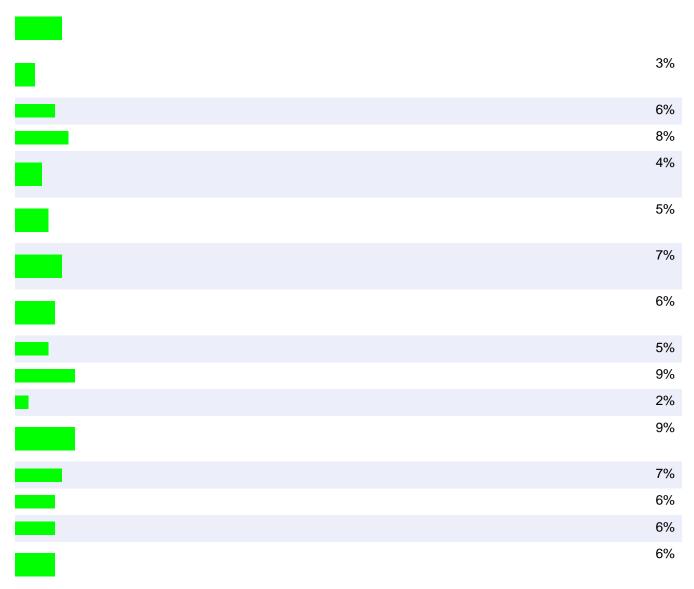
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32935	BREVARD	3217521200
32932	BREVARD	3217997111
32806	ORANGE	3218415111
32778	LAKE	3522533300
32610	ALACHUA	3522658000
34748	LAKE	3523235762
32605	ALACHUA	3523334100
34474	MARION	3523517200
34711	LAKE	3523944071
34478	MARION	3524011000
32696	LEVY	3525282801
33525	PASCO	3525683174
34613	HERNANDO	3525966632
34452	CITRUS	3527261551
32159	SUMTER	3527518000
34428	CITRUS	3527956560

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
21%
25%
20%
19%
18%
23%
26%
19%
19%
23%
20%
23%
19%
26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
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8%
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2%
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8%
5%
7%
9%

Page 77 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
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15%
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21%
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14%
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20%
19%
21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



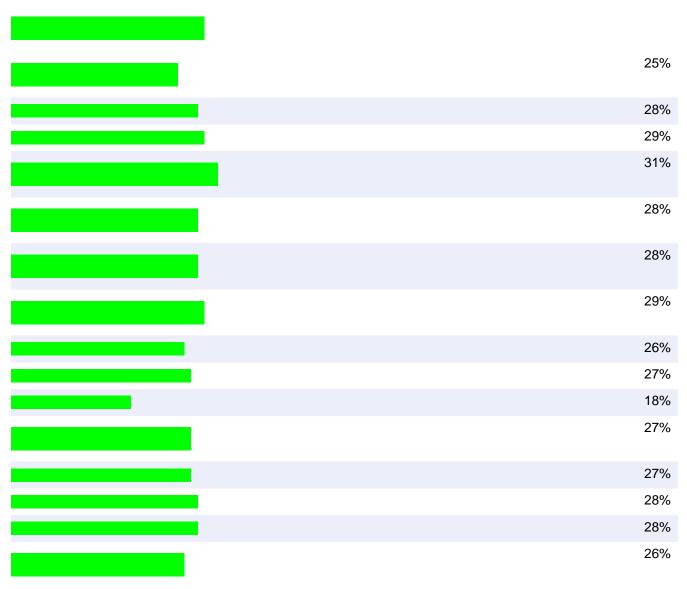
Page 79 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
14%
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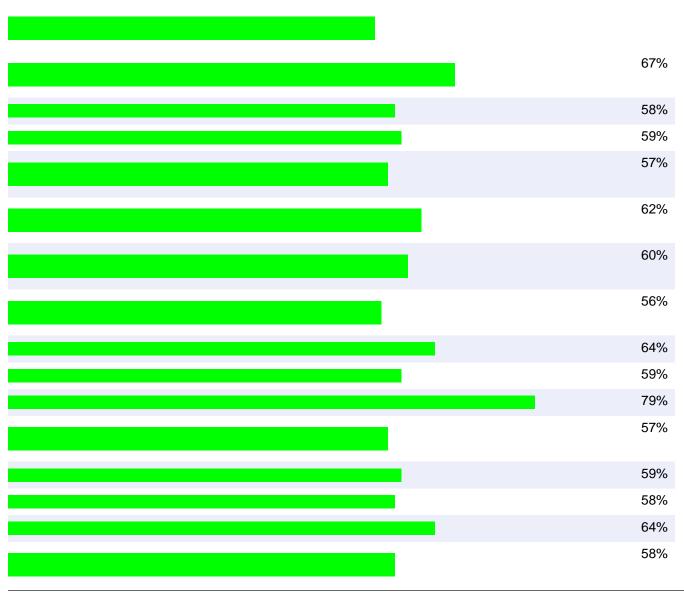
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



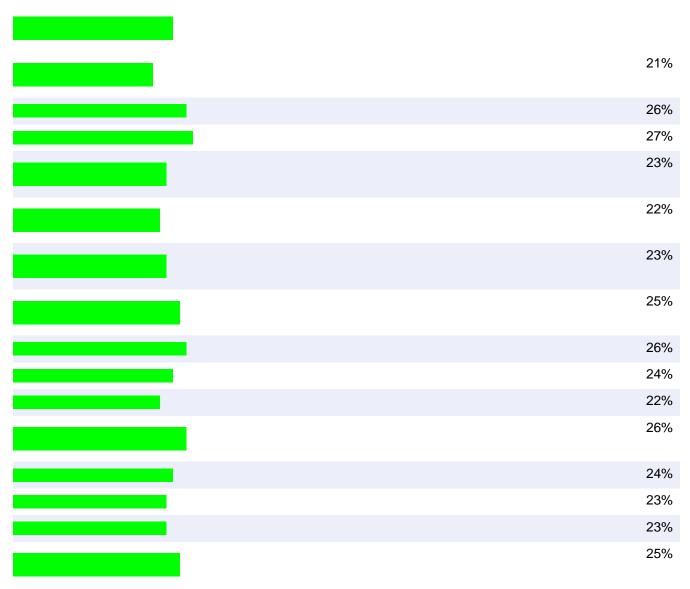
Page 82 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
9%
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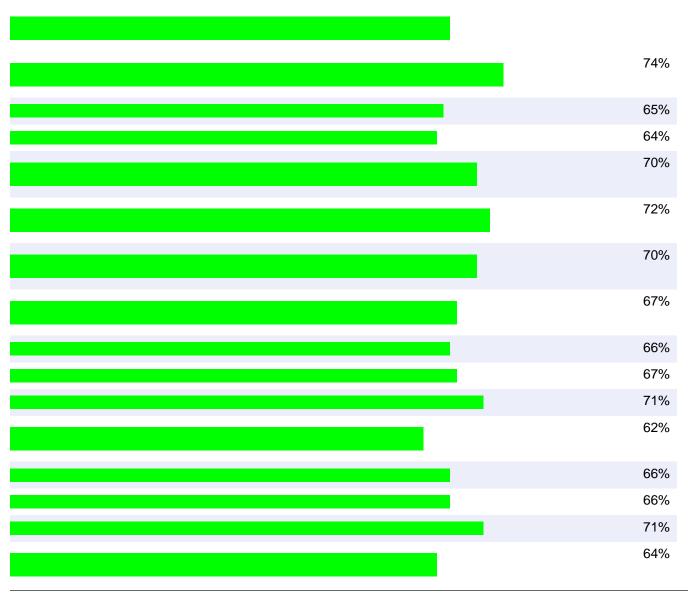
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



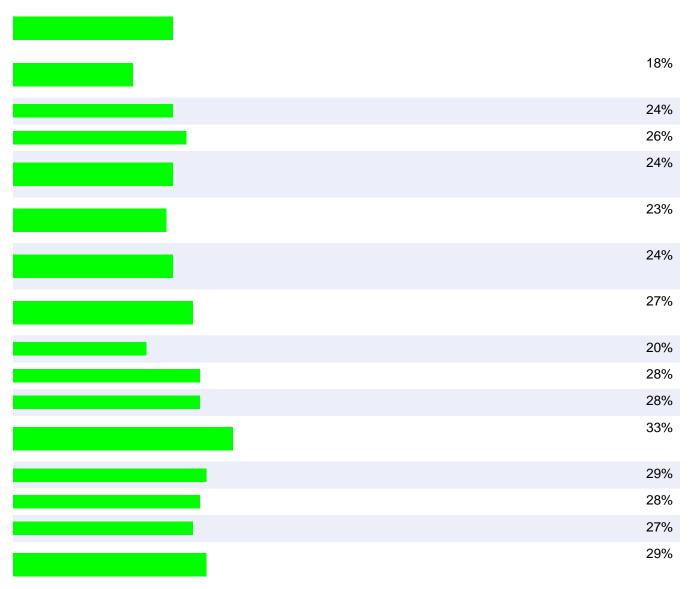
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



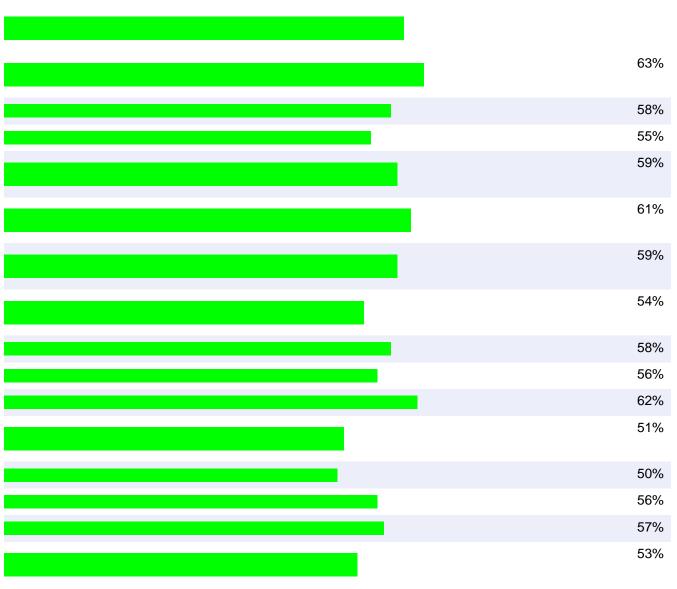
Page 86 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
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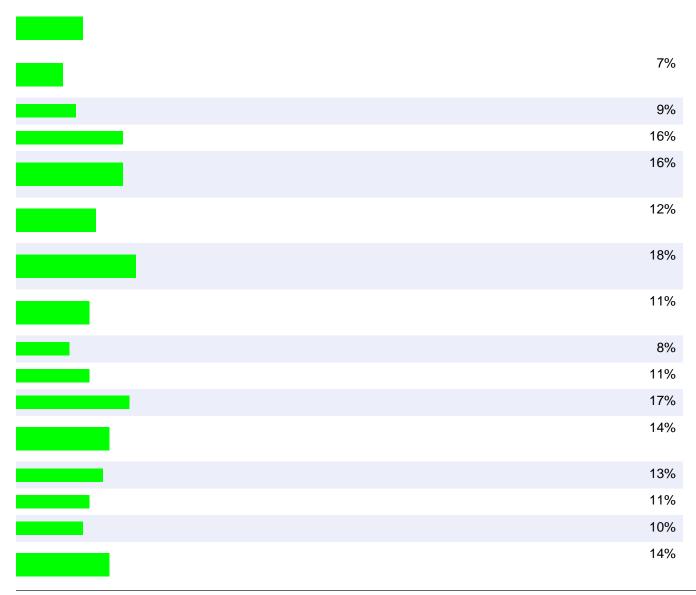
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



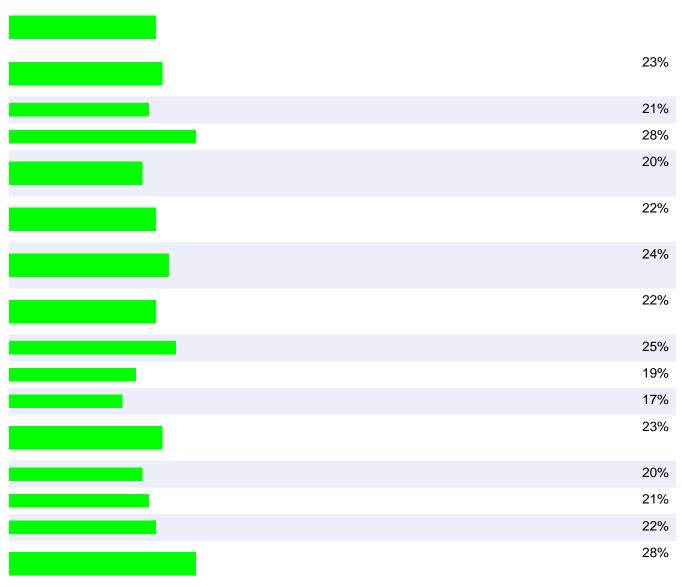
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



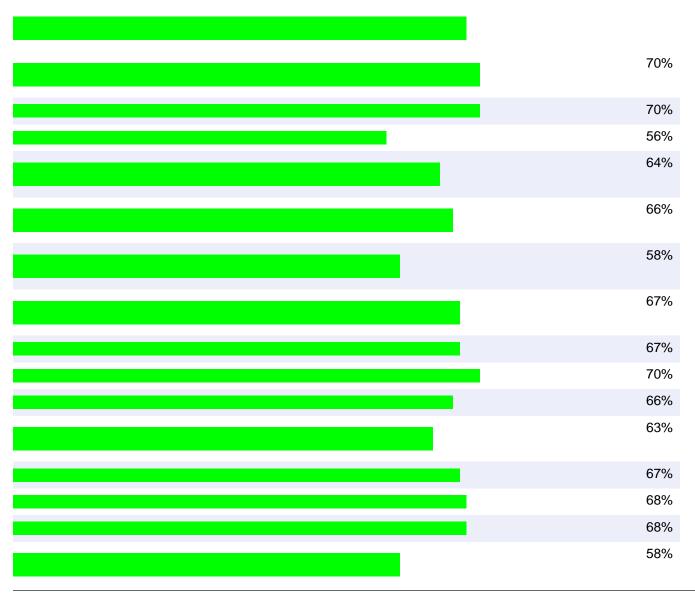
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



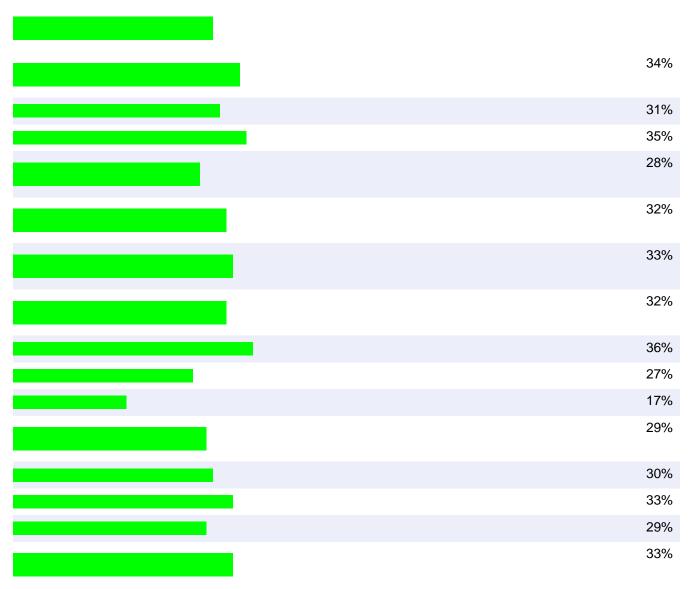
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
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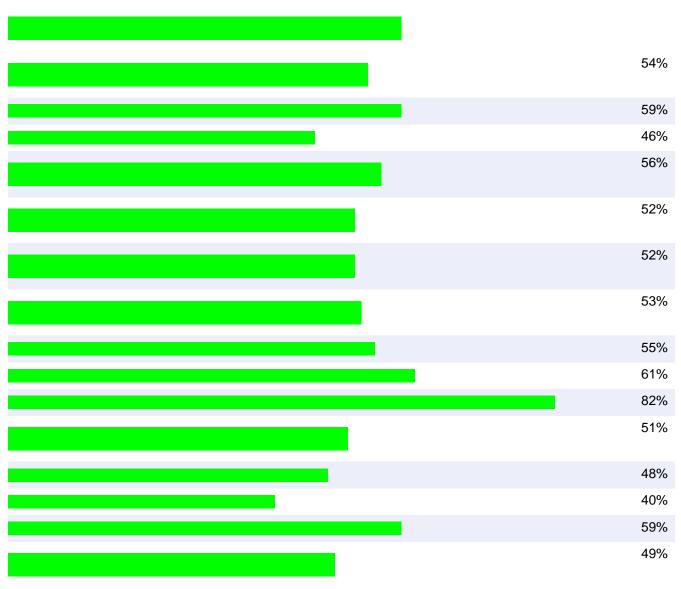
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
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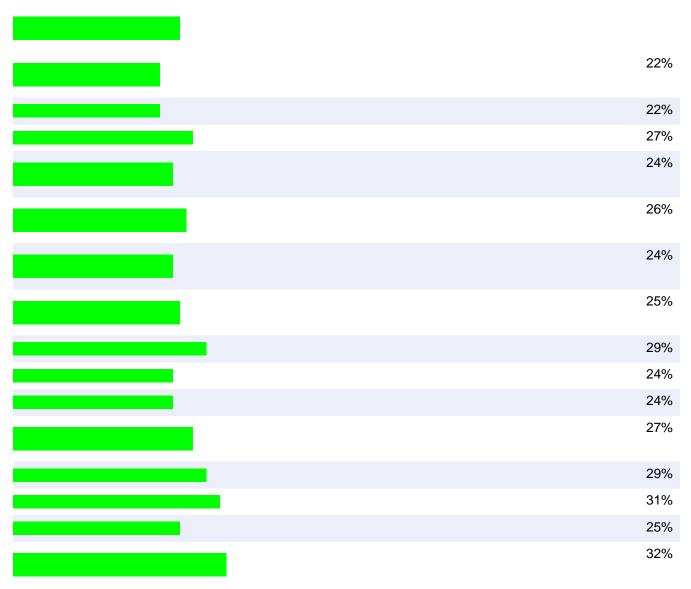
Page 96 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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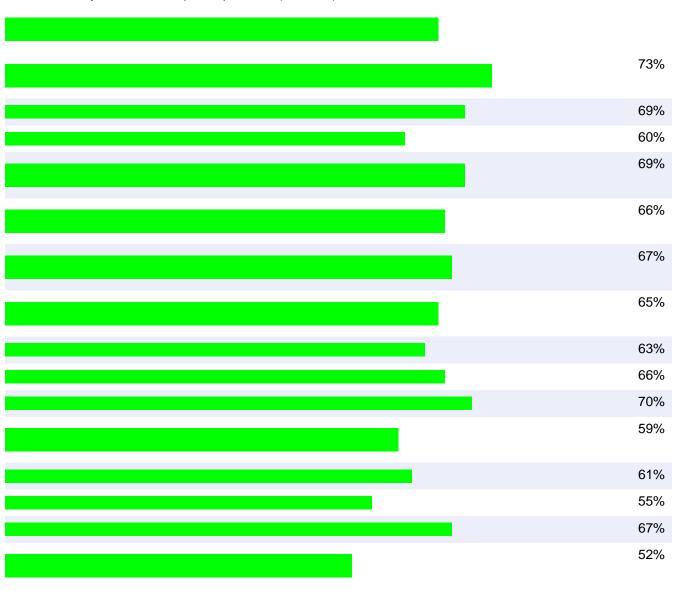
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



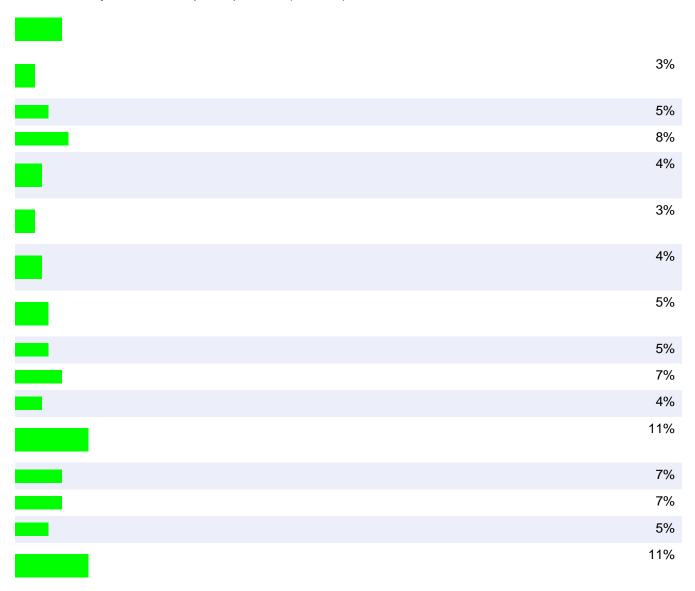
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
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23%
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28%
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30%
26%
31%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)	
300 or more	
Between 100 and 299	
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

39%
25%
26%
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35%
37%
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34%
42%
32%
33%
40%
42%
38%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

,		
100071	BROOKSVILLE REGIONAL HOSPITAL	17240 CORTEZ BOULEVARD
100017	HALIFAX HEALTH MEDICAL CENTER	303 N CLYDE MORRIS BLVD
100232	PUTNAM COMMUNITY MEDICAL CENTER	611 ZEAGLER DR
100014	BERT FISH MEDICAL CENTER	401 PALMETTO ST
100118	FLORIDA HOSPITAL FLAGLER	60 MEMORIAL MEDICAL PKWY
100068	FLORIDA HOSPITAL MEMORIAL MEDICAL CENTER	301 MEMORIAL MEDICAL PARKWAY
100156	LAKE CITY MEDICAL CENTER	340 NW COMMERCE DRIVE
100102	SHANDS LAKE SHORE REGIONAL MEDICAL CENTER	368 NE FRANKLIN STREET
100072	FLORIDA HOSPITAL FISH MEMORIAL	1055 SAXON BLVD
100045	FLORIDA HOSPITAL DELAND	701 W PLYMOUTH AVE
100030	HEALTH CENTRAL	10000 W COLONIAL DR
100007	FLORIDA HOSPITAL	601 E ROLLINS ST
100161	CENTRAL FLORIDA REGIONAL HOSPITAL	1401 W SEMINOLE BLVD
100302	ST CLOUD REGIONAL MEDICAL CENTER	2906 17TH STREET
100110	OSCEOLA REGIONAL MEDICAL CENTER	700 WEST OAK STREET
100168	BOCA RATON REGIONAL HOSPITAL	800 MEADOWS RD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	BROOKSVILLE	FL
	DAYTONA BEACH	FL
	PALATKA	FL
	NEW SMYRNA BEACH	FL
	PALM COAST	FL
	DAYTONA BEACH	FL
	LAKE CITY	FL
	LAKE CITY	FL
	ORANGE CITY	FL
	DELAND	FL
	OCOEE	FL
	ORLANDO	FL
	SANFORD	FL
	SAINT CLOUD	FL
	KISSIMMEE	FL
	BOCA RATON	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

, ,	periorioso (110711111 °)	
34601	HERNANDO	3527965111
32114	VOLUSIA	3862544000
32177	PUTNAM	3863268500
32170	VOLUSIA	3864245000
32164	FLAGLER	3865862000
32117	VOLUSIA	3866766000
32055	COLUMBIA	3867199000
32055	COLUMBIA	3867548000
32763	VOLUSIA	3869175000
32720	VOLUSIA	3869434772
34761	ORANGE	4072961820
32803	ORANGE	4073031976
32771	SEMINOLE	4073214500
34769	OSCEOLA	4074983432
34741	OSCEOLA	4078462266
33486	PALM BEACH	5613625002

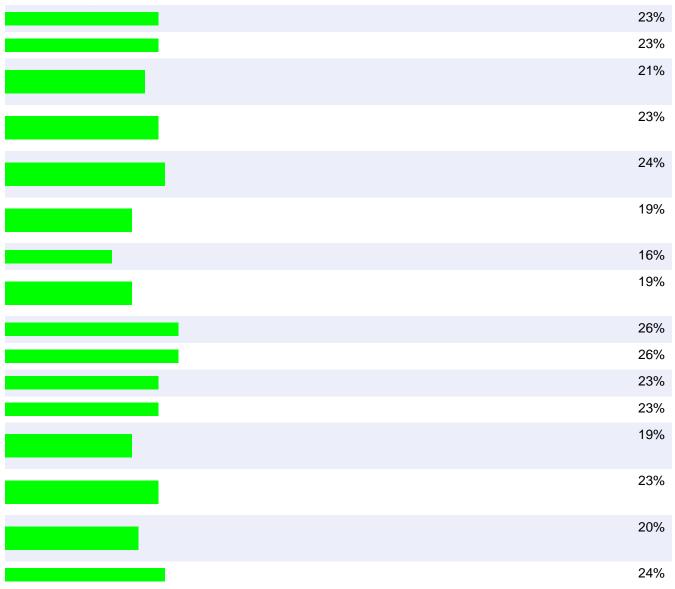
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	,	
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			8%
			10%
			9%
			6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 112 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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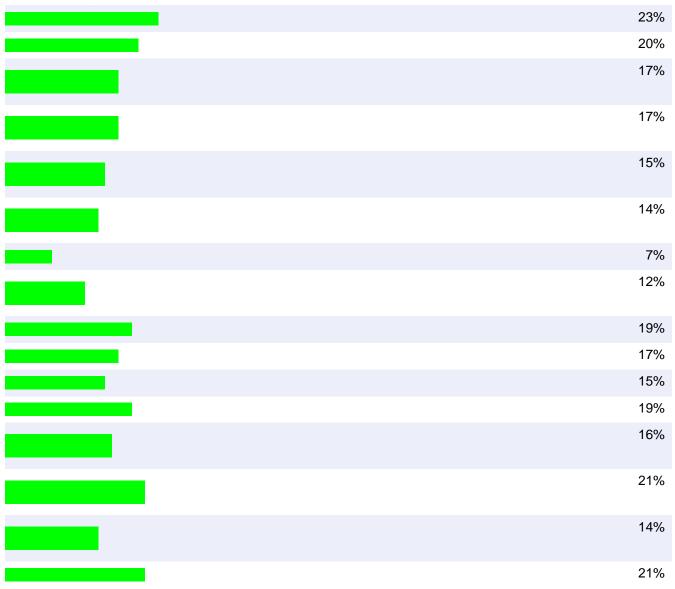
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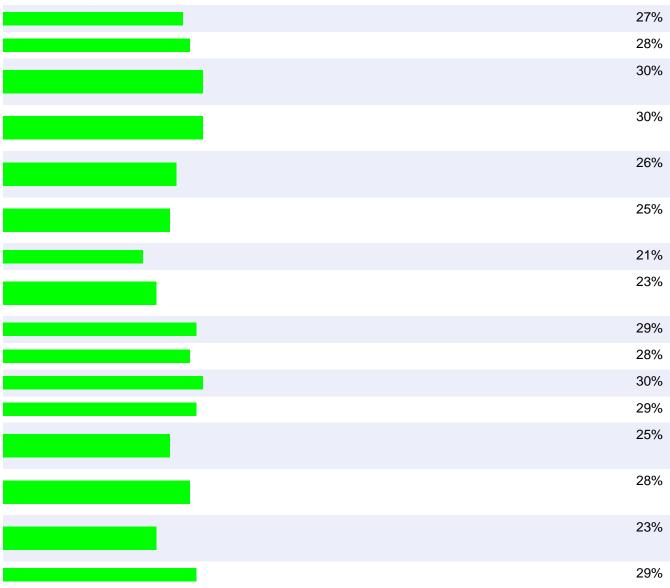
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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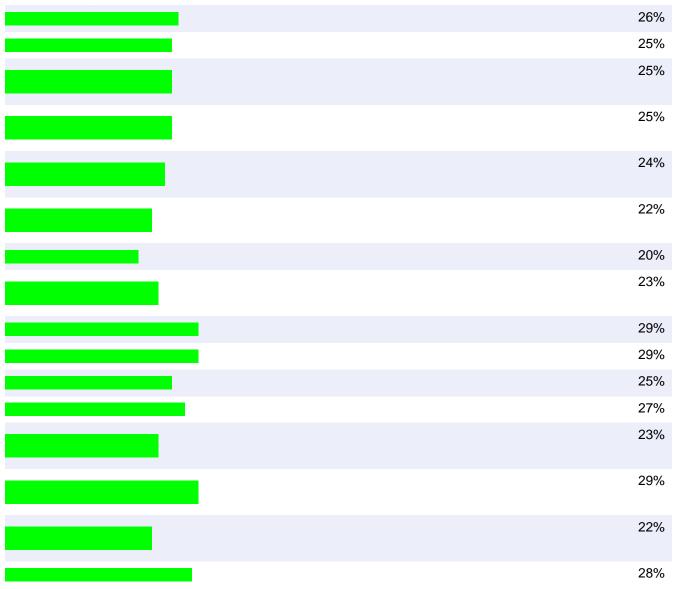
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



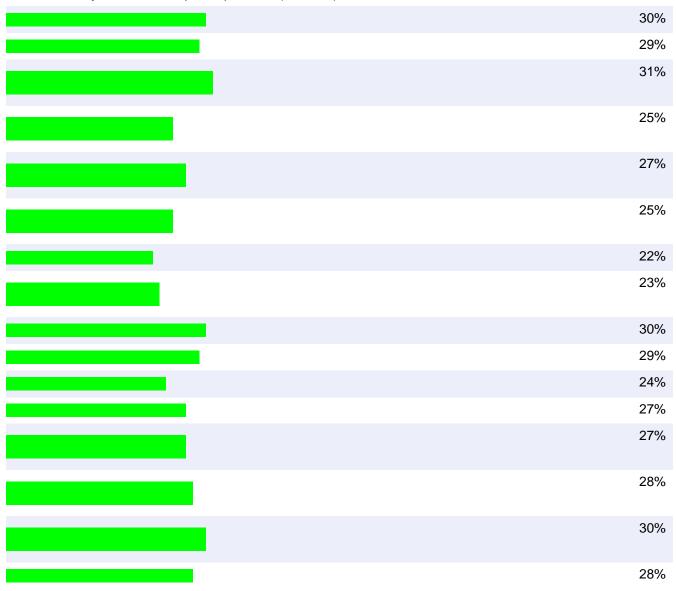
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



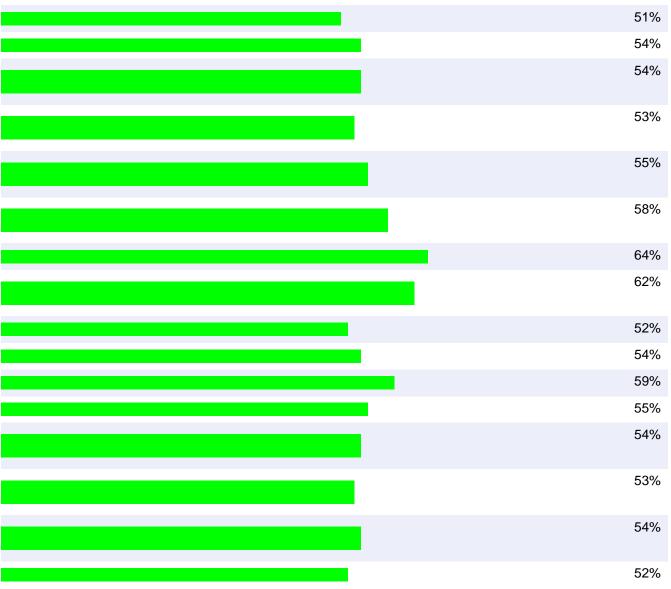
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



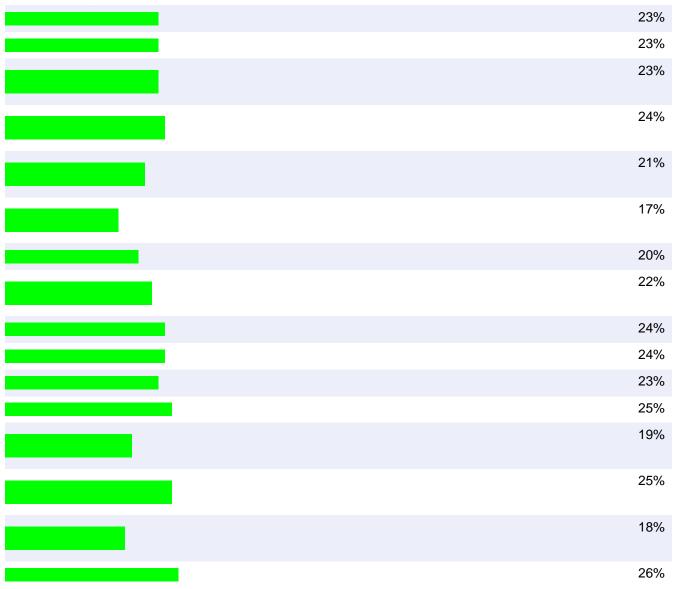
Page 123 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rationic ricopital Exponences (ric/units)	
	12%
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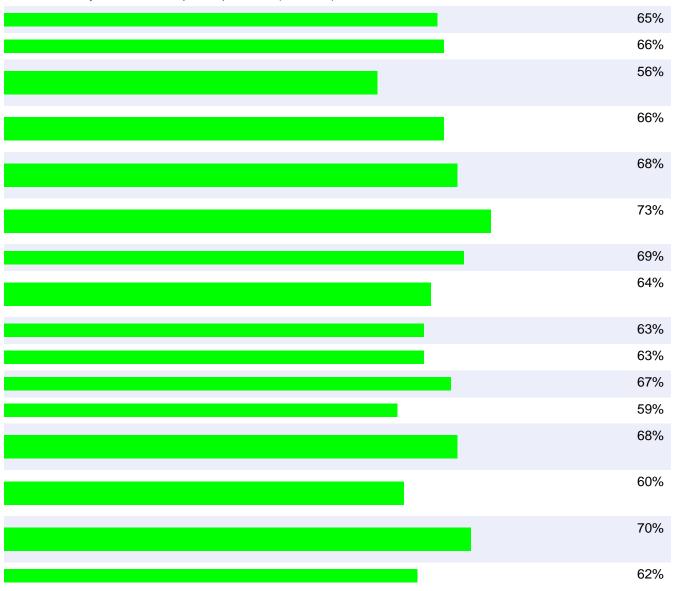
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



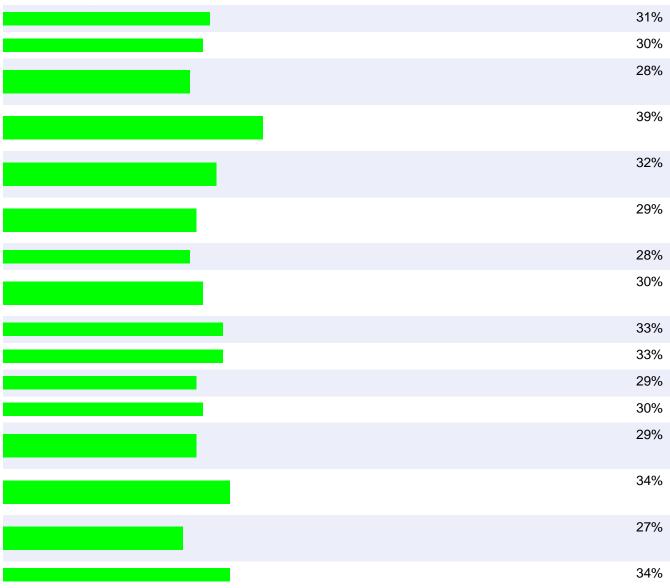
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
13%
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21%
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24%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



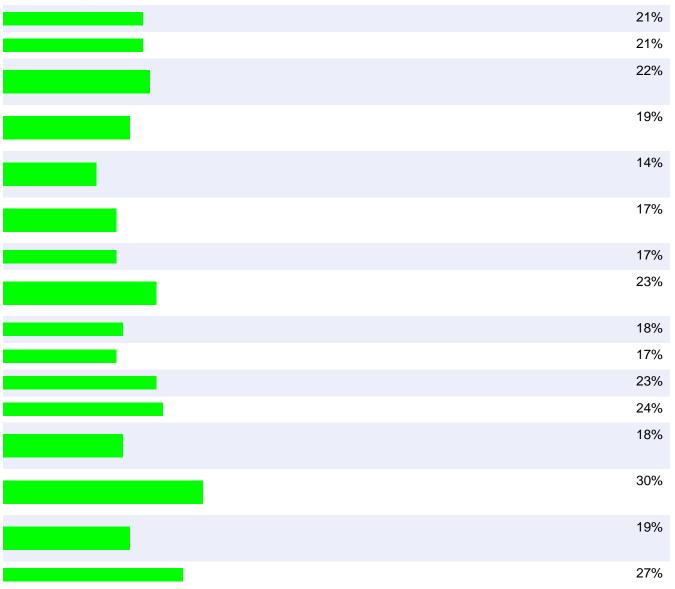
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
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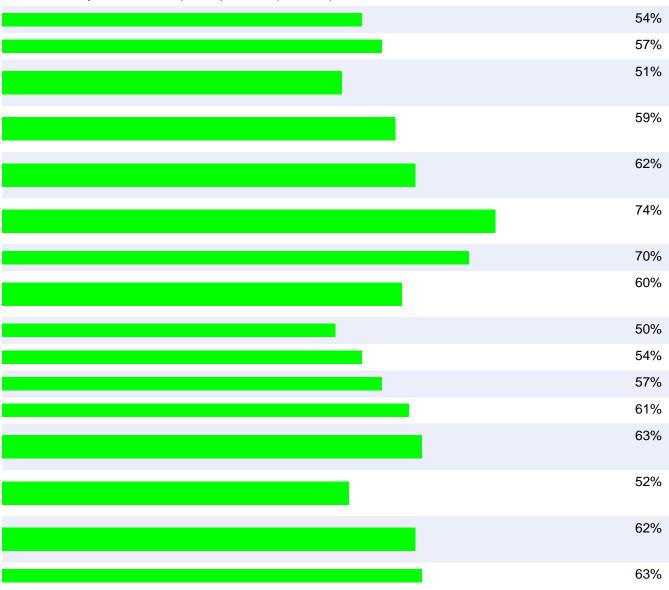
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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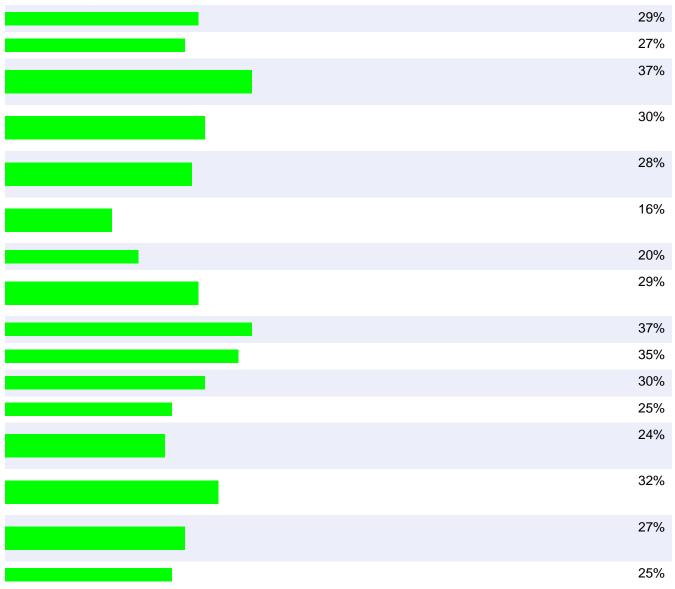
Page 134 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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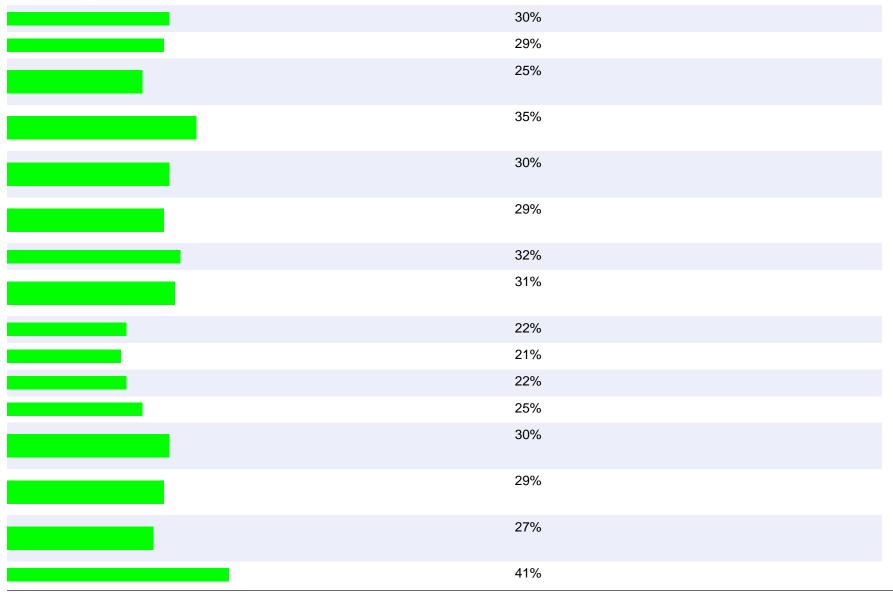
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	300 or more
	300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100268	WEST BOCA MEDICAL CENTER	21644 STATE RD 7
100258	DELRAY MEDICAL CENTER	5352 LINTON BLVD
100176	PALM BEACH GARDENS MEDICAL CENTER	3360 BURNS RD
100287	GOOD SAMARITAN MEDICAL CENTER	1309 N FLAGLER DR
100002	BETHESDA MEMORIAL HOSPITAL	2815 SOUTH SEACREST BLVD
100253	JUPITER MEDICAL CENTER	1210 S OLD DIXIE HIGHWAY
100269	PALMS WEST HOSPITAL	13001 SOUTHERN BLVD
100275	WELLINGTON REGIONAL MEDICAL CENTER	10101 FOREST HILL BLVD
100288	ST MARY'S MEDICAL CENTER	901 45TH STREET
100234	COLUMBIA HOSPITAL	2201 45TH ST
100080	JFK MEDICAL CENTER	5301 S CONGRESS AVE
100130	LAKESIDE MEDICAL CENTER	39200 HOOKER HIGHWAY
100239	EDWARD WHITE HOSPITAL	2323 9TH AVE N
100126	PALMS OF PASADENA HOSPITAL	1501 PASADENA AVE SOUTH
100180	ST PETERSBURG GENERAL HOSPITAL	6500 38TH AVE N

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on early of rationic recopital Experiences (i.e. iii e)		
	BOCA RATON	FL
	DELRAY BEACH	FL
	PALM BEACH GARDENS	FL
	WEST PALM BEACH	FL
	BOYNTON BEACH	FL
	JUPITER	FL
	LOXAHATCHEE	FL
	WELLINGTON	FL
	WEST PALM BEACH	FL
	WEST PALM BEACH	FL
	ATLANTIS	FL
	BELLE GLADE	FL
	SAINT PETERSBURG	FL
	SAINT PETERSBURG	FL
	SAINT PETERSBURG	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Bassa on Garvey of Fattorite Troopital Ex		
33428	PALM BEACH	5614888000
33484	PALM BEACH	5614984440
33410	PALM BEACH	5616221411
33401	PALM BEACH	5616555511
33435	PALM BEACH	5617377733
33458	PALM BEACH	5617472234
33470	PALM BEACH	5617534245
33414	PALM BEACH	5617988500
33407	PALM BEACH	5618406202
33407	PALM BEACH	5618446141
33462	PALM BEACH	5619657300
33430	PALM BEACH	5619966571
33713	PINELLAS	7273231111
33707	PINELLAS	7273811000
33710	PINELLAS	7273841414

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
11%
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13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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			109	
			189	%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 150 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fationic Freephal Expenditions (Floridin C)	
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	32%
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22% 28% 21% 22% 29% 29% 26% 23% 27% 27% 27% 22% 22% 28% 24% 24% 24% 25% 24% 24%	Based on Garvey of Fationic Freephan Expensions (Free Fire C)	
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Page 154 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 156 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Editory of Fationic Floophar Exponences (Flooring S)	19%
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	20%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



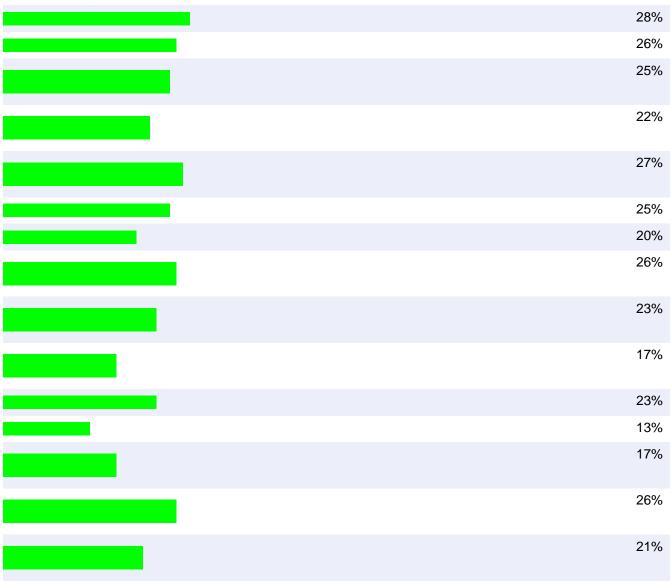
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
17%
17%
21%
17%
11%
19%
19%
23%
15%
16%
3%
14%
18%
13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carroy of Fationic Frospital Exponences (Flora in C)	
	19%
	26%
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	8%
	17%
	14%
	14%
	14%
	20%
	13%
	16%
	2%
	13%
	19%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based on edivery of a attention recognition to the contract (1107). If the	
	32%
	30%
	32%
	28%
	35%
	35%
	28%
	33%
	31%
	22%
	29%
	19%
	28%
	34%
	30%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
25%
19%
21%
24%
16%
20%
27%
21%
20%
22%
21%
19%
20%
21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
14%
10%
11%
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7%
12%
17%
14%
10%
14%
6%
10%
15%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
8%
10%
6%
8%
4%
9%
12%
12%
8%
9%
4%
8%
12%
14%

Page 170 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Fairboy of Fairbine Freepheric Experiences (1797) in 67	
	29%
	30%
	24%
	22%
	23%
	18%
	26%
	31%
	26%
	27%
	29%
	17%
	25%
	28%
	29%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

38% 33% 32% 34% 30% 26% 26% 30% 29% 44% 28% 28%	32	%
32% 34% 30% 26% 26% 30% 29% 44% 28%	38	%
34% 30% 26% 30% 30% 26% 30% 30% 28% 29% 28%	33	%
30% 26% 26% 30% 29% 29% 44% 28%	32	%
26% 26% 30% 29% 29% 44% 28% 26%	34	%
26% 30% 29% 29% 44% 28% 26%		
30% 29% 29% 44% 28% 26%		
29%  29%  44%  28%  26%	26	%
29% 44% 28% 26%	30	%
44%       28%       26%	29	%
28%       26%		
26%		
	28	%
25%	26	%
	25	%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100127	MORTON PLANT HOSPITAL	300 PINELLAS ST
100248	LARGO MEDICAL CENTER	201 14TH ST SW
100043	MEASE HOSPITAL DUNEDIN	601 MAIN STREET
100265	MEASE COUNTRYSIDE HOSPITAL	3231 MCMULLEN BOOTH RD
100256	REGIONAL MEDICAL CENTER BAYONET POINT	14000 FIVAY ROAD
100032	BAYFRONT MEDICAL CENTER INC	701 6TH ST S
100067	ST ANTHONY'S HOSPITAL	1200 7TH AVENUE NORTH
100063	MORTON PLANT NORTH BAY HOSPITAL	6600 MADISON STREET
100191	COMMUNITY HOSPITAL	5637 MARINE PKWY
100055	HELEN ELLIS MEMORIAL HOSPITAL	1395 S PINELLAS AVE
100044	MARTIN MEMORIAL MEDICAL CENTER	200 SE HOSPITAL AVE
100260	ST LUCIE MEDICAL CENTER	1800 SE TIFFANY AVE
100246	LAWNWOOD REGIONAL MEDICAL CENTER & HEART INSTITUTE	1700 S 23RD ST
100105	INDIAN RIVER MEDICAL CENTER	1000 36TH ST
100217	SEBASTIAN RIVER MEDICAL CENTER	13695 U S HIGHWAY 1

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

CLEARWATER	FL
LARGO	FL
DUNEDIN	FL
SAFETY HARBOR	FL
HUDSON	FL
SAINT PETERSBURG	FL
SAINT PETERSBURG	FL
NEW PORT RICHEY	FL
NEW PORT RICHEY	FL
TARPON SPRINGS	FL
STUART	FL
PORT SAINT LUCIE	FL
FORT PIERCE	FL
VERO BEACH	FL
SEBASTIAN	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33756 F	PINELLAS	7274627000
33770 F	PINELLAS	7275885200
34698 F	PINELLAS	7277331111
34695 F	PINELLAS	7277346950
34667 F	PASCO	7278192929
33701 F	PINELLAS	7278231234
33705 F	PINELLAS	7278251100
34652 F	PASCO	7278428468
34652 F	PASCO	7278481733
34689 F	PINELLAS	7279425000
34995 N	MARTIN	7722875200
34952 S	SAINT LUCIE	7723354000
34950 S	SAINT LUCIE	7724614000
32960 II	NDIAN RIVER	7725674311
32978 II	NDIAN RIVER	7725893187

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
10%
6%
6%
10%
9%
7%
5%
8%
6%
6%
8%
10%
6%
9%

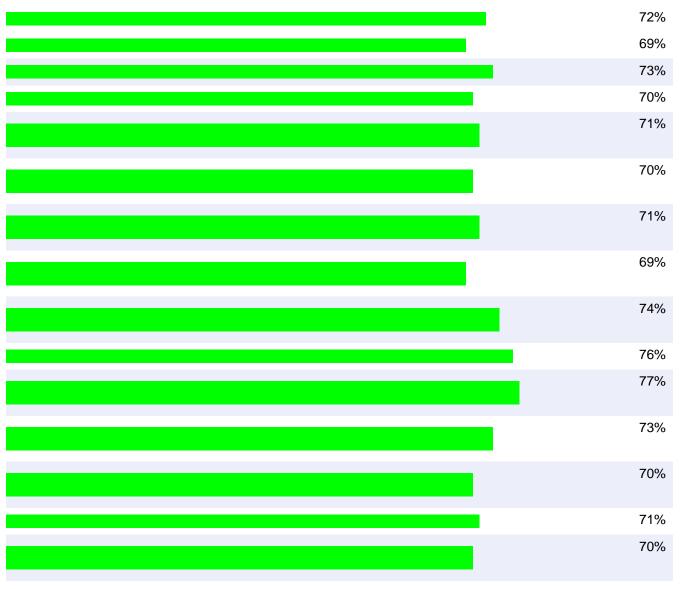
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
21%
21%
24%
19%
21%
22%
26%
18%
18%
17%
19%
20%
23%
21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7% 8% 7% 7% 7% 5% 6% 7% 8%	6%
7% 7% 7% 5% 7% 6% 7% 6% 7% 8%	7%
7% 7% 5% 7% 6% 7% 7% 7% 7% 8%	8%
7% 5% 7% 6% 5% 7% 7% 7% 8%	7%
5% 7% 6% 5% 4% 7% 8%	7%
7% 6% 5% 4% 7%	
6% 5% 4% 7% 8%	
5% 4% 7% 8%	7%
4% 7% 8% 5%	6%
7% 8% 5%	5%
8%       5%	4%
5%	7%
	8%
6%	5%
	6%

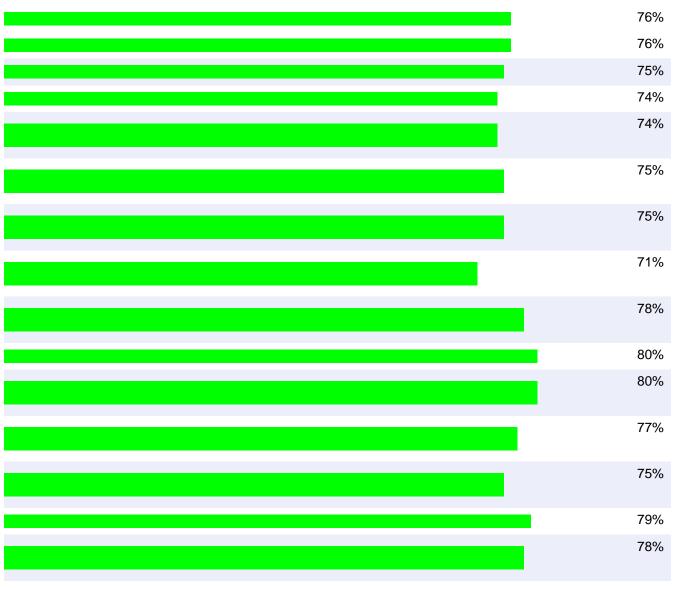
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
17%
17%
19%
19%
18%
20%
22%
16%
15%
16%
16%
17%
16%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



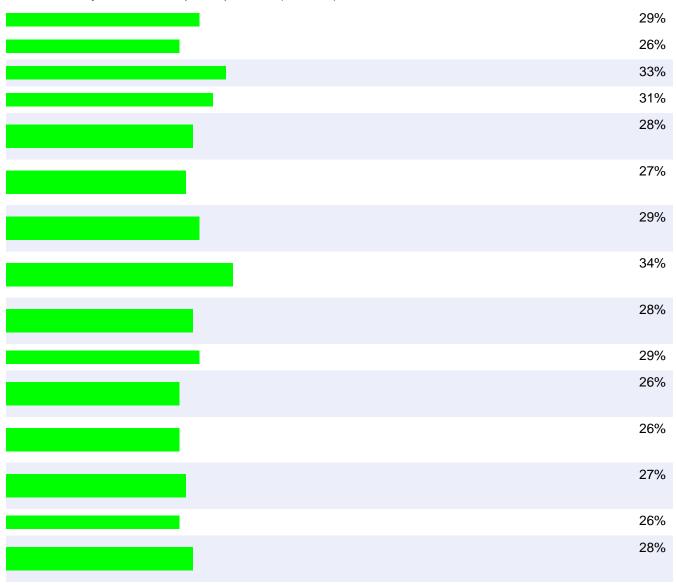
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
21%
12%
16%
18%
17%
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19%
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18%

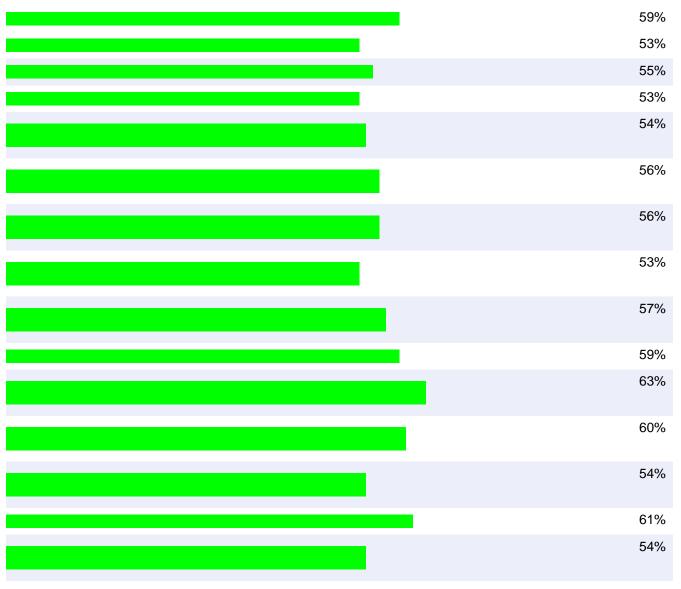
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

8%
12%
9%
8%
11%
9%
8%
8%
9%
7%
8%
8%
10%
9%
12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
24%
27%
28%
24%
21%
28%
27%
25%
24%
22%
23%
23%
23%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
31%
26%
27%
28%
26%
26%
26%
26%
24%
22%
25%
27%
24%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
19%
20%
21%
18%
18%
20%
21%
17%
19%
17%
18%
17%
19%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
16%
9%
12%
16%
15%
9%
11%
14%
11%
13%
13%
19%
16%
12%

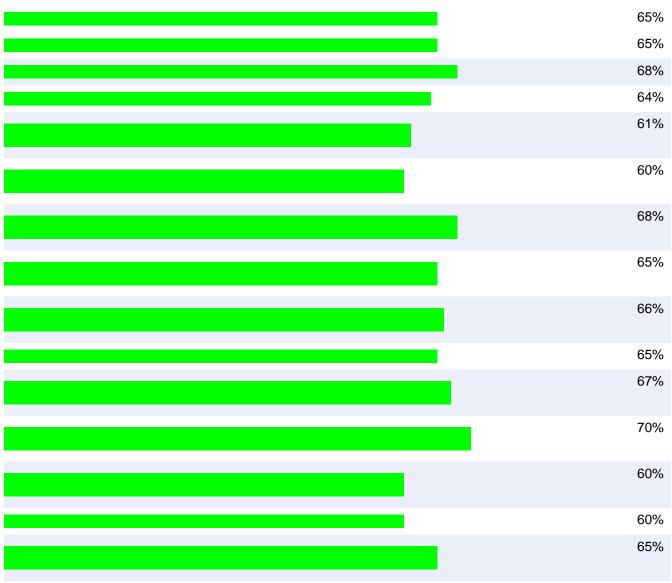
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carroy of Fationic Frospital Exponentics (11974) 11 Gy	
	24%
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	20%
	17%
	21%
	24%
	23%

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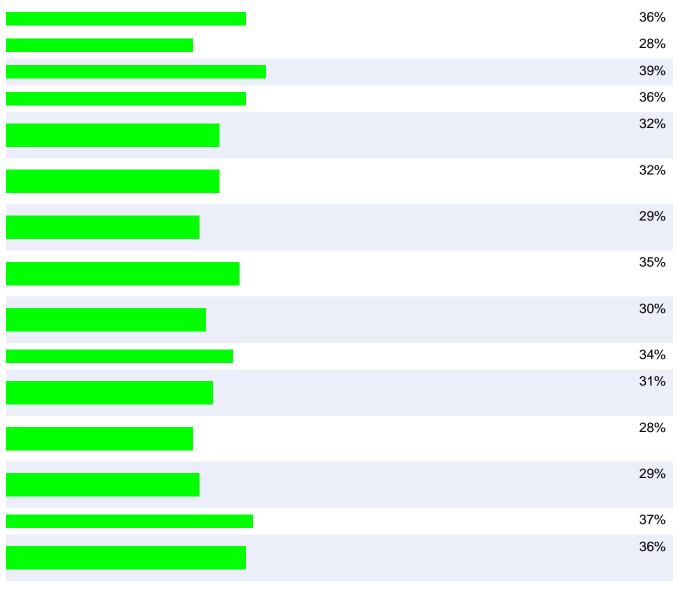
Page 196 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
16%
12%
22%
20%
20%
15%
16%
21%
11%
12%
14%
21%
20%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
19%
22%
24%
19%
20%
23%
26%
18%
18%
15%
14%
17%
19%
16%

Page 201 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
14%
11%
9%
12%
13%
8%
10%
11%
8%
8%
10%
11%
12%
12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
27%
24%
26%
26%
25%
26%
28%
28%
25%
22%
27%
27%
26%
26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
12%
7%
5%
8%
8%
5%
5%
8%
6%
4%
8%
7%
7%
7%

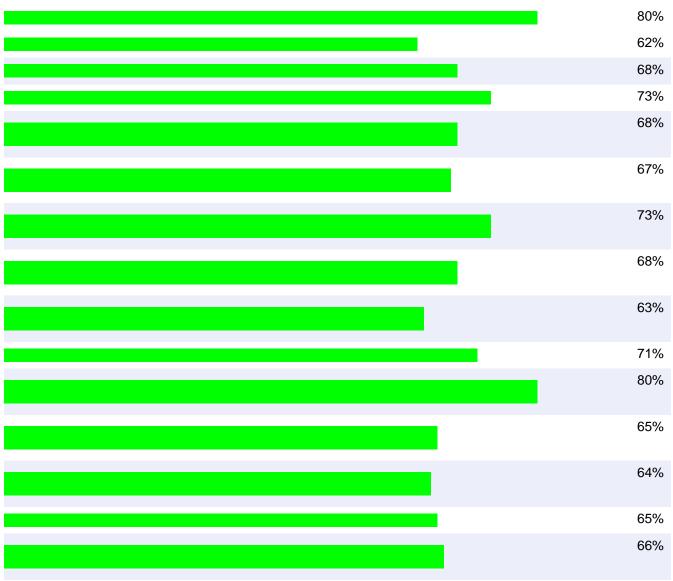
Page 205 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
26%
25%
22%
24%
25%
22%
27%
29%
23%
16%
27%
29%
28%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

37%
31%
33%
35%
34%
27%
28%
33%
28%
24%
31%
32%
29%
36%
40%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100125	HOMESTEAD HOSPITAL	975 BAPTIST WAY
100008	BAPTIST HOSPITAL OF MIAMI INC	8900 N KENDALL DR
100154	SOUTH MIAMI HOSPITAL, INC	6200 SW 73RD ST
100238	NORTHSIDE HOSPITAL	6000 49TH STREET N
100173	UNIVERSITY COMMUNITY HOSPITAL	3100 E FLETCHER AVE
100259	SOUTH BAY HOSPITAL	4016 SUN CITY CENTER BLVD
100243	BRANDON REGIONAL HOSPITAL	119 OAKFIELD DR
100132	SOUTH FLORIDA BAPTIST HOSPITAL	301 N ALEXANDER ST
100046	FLORIDA HOSPITAL ZEPHYRHILLS	7050 GALL BLVD
100128	TAMPA GENERAL HOSPITAL	1 TAMPA GENERAL CIRCLE
100075	ST JOSEPH'S HOSPITAL	3001 W MARTIN LUTHER KING JR BLVD
100206	MEMORIAL HOSPITAL OF TAMPA	2901 SWANN AVE
100255	TOWN & COUNTRY HOSPITAL	6001 WEBB RD
100069	UNIVERSITY COMMUNITY HOSPITAL AT CARROLLWOOD	7171 NORTH DALE MABRY
100313	SACRED HEART HOSPITAL ON THE GULF	3801 E HWY 98
101302	CAMPBELLTON GRACEVILLE HOSPITAL	5429 COLLEGE DRIVE
100292	SACRED HEART HOSPITAL ON THE EMERALD COAST	7800 US HWY 98 W

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

HOMESTEAD	FL
MIAMI	FL
SOUTH MIAMI	FL
SAINT PETERSBURG	FL
TAMPA	FL
SUN CITY CENTER	FL
BRANDON	FL
PLANT CITY	FL
ZEPHYRHILLS	FL
TAMPA	FL
PORT SAINT JOE	FL
GRACEVILLE	FL
MIRAMAR BEACH	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33033	MIAMI-DADE	7862438000
33176	MIAMI-DADE	7865961960
33143	MIAMI-DADE	7866624000
33709	PINELLAS	8135215000
33613	HILLSBOROUGH	8136157200
33573	HILLSBOROUGH	8136343301
33511	HILLSBOROUGH	8136815551
33563	HILLSBOROUGH	8137571200
33541	PASCO	8137880411
33606	HILLSBOROUGH	8138447000
33677	HILLSBOROUGH	8138704398
33609	HILLSBOROUGH	8138736400
33615	HILLSBOROUGH	8138827159
33614	HILLSBOROUGH	8139322222
32456	GULF	8502295600
32440	JACKSON	8502637201
32550	WALTON	8502783600

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	6%
	4%
	11%
	8%
	10%
	10%
	5%
	7%
	7%
	5%
	13%
	9%
	7%
N/A	
N/A	
	2%

Page 214 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	15%
	15%
	19%
	21%
	22%
	21%
	21%
	24%
	25%
	21%
	22%
	20%
	21%
N/A	
N/A	
	10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	6%
	3%
	8%
	7%
	11%
	7%
	4%
	7%
	7%
	6%
	9%
	9%
	4%
N/A	
N/A	
	3%

Page 217 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	12%
	12%
	17%
	17%
	19%
	18%
	20%
	17%
	20%
	17%
	20%
	16%
	19%
N/A	
N/A	
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

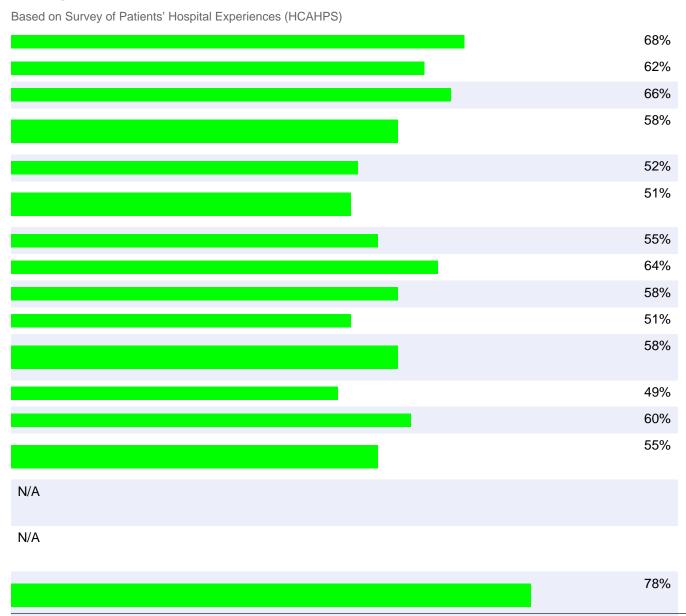
	11%
	14%
	10%
	16%
	17%
	16%
	18%
	10%
	15%
	17%
	14%
	24%
	16%
	16%
N/A	
N/A	
	5%

Page 220 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	24%
	24%
	26%
	31%
	33%
	27%
	26%
	27%
	32%
	28%
	27%
	24%
	29%
N/A	
N/A	
	17%

Page 221 of 420 05/31/2011



Page 222 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	8%
	6%
	14%
	10%
	10%
	11%
	7%
	10%
	10%
	8%
	13%
	8%
	9%
N/A	
N/A	
	5%

Page 223 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	17%
	24%
	22%
	27%
	27%
	23%
	25%
	29%
	26%
	24%
	26%
	25%
	25%
N/A	
N/A	
	17%

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Page 225 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	23%
	22%
	31%
	24%
	28%
	29%
	26%
	27%
	26%
	25%
	33%
	26%
	19%
N/A	
N/A	
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	14%
	15%
	16%
	19%
	20%
	18%
	18%
	20%
	17%
	19%
	17%
	16%
	18%
N/A	
N/A	
	15%

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Page 228 of 420 05/31/2011

73%

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	8%
	6%
	18%
	14%
	14%
	14%
	7%
	13%
	16%
	10%
	24%
	16%
	13%
N/A	
N/A	
	3%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	17%
	15%
	19%
	22%
	24%
	19%
	18%
	25%
	24%
	22%
	21%
	18%
	20%
N/A	
N/A	
	10%

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N/A



87%

Page 231 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	9%
	11%
	21%
	13%
	21%
	13%
	11%
	18%
	18%
	17%
	17%
	11%
	10%
N/A	
N/A	
	5%

Page 232 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	27%
	28%
	29%
	30%
	31%
	30%
	35%
	34%
	35%
	30%
	30%
	28%
	30%
N/A	
N/A	
	19%

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Page 234 of 420 05/31/2011





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	21%
	23%
	19%
	18%
	22%
	19%
	22%
	17%
	20%
	19%
	26%
	21%
	16%
N/A	
N/A	
	14%

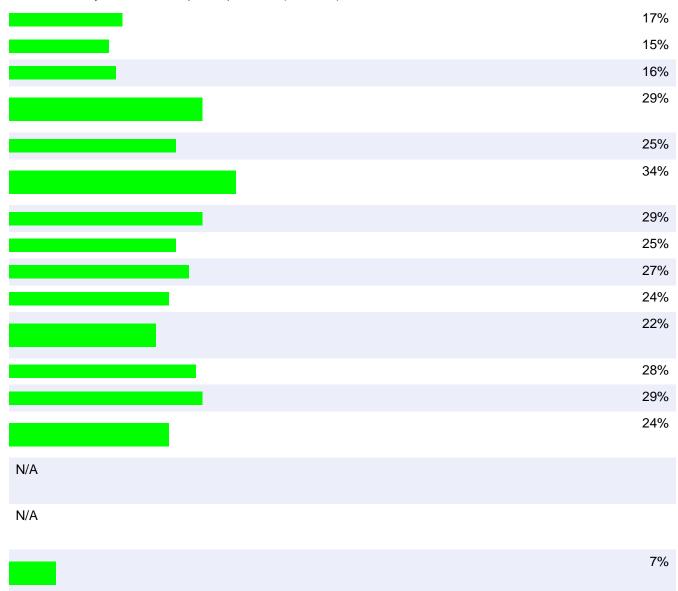
Page 236 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	8%
	8%
	14%
	13%
	15%
	14%
	8%
	15%
	10%
	9%
	20%
	16%
	11%
N/A	
N/A	
	3%

Page 237 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	4%
	4%
	11%
	9%
	10%
	11%
	4%
	8%
	6%
	4%
	13%
	14%
	9%
N/A	
N/A	
	2%

Page 240 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	14%
	17%
	28%
	25%
	36%
	30%
	26%
	34%
	20%
	21%
	34%
	27%
	21%
N/A	
N/A	
	6%

Page 241 of 420 05/31/2011

N/A



Page 242 of 420 05/31/2011

92%

Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more

N/A

N/A

300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based off Survey of Patients Trospital Experiences (TICATIPS)	
	21%
	30%
	34%
	27%
	26%
	33%
	27%
	23%
	26%
	27%
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	27%
	27%
N/A	Survey results are not available for this reporting period
N/A	Survey results are not available for this reporting period
	41%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Badda dir darvoy dir additto ridopital Exponendo (riordin o)		
	EMERALD COAST	
100025	SACRED HEART HOSPITAL	5151 N 9TH AVE
100135	TALLAHASSEE MEMORIAL HEALTHCARE	1300 MICCOSUKEE RD
100093	BAPTIST HOSPITAL	1000 WEST MORENO STREET
100231	WEST FLORIDA HOSPITAL	8383 N DAVIS HIGHWAY
101307	DOCTORS MEMORIAL HOSPITAL	2600 HOSPITAL DR
100106	DOCTOR'S MEMORIAL HOSPITAL INC	333 N BYRON BUTLER PKWY
100124	SANTA ROSA MEDICAL CENTER	6002 BERRYHILL RD
101308	NORTHWEST FLORIDA COMMUNITY HOSPITAL	1360 BRICKYARD RD
100254	CAPITAL REGIONAL MEDICAL CENTER	2626 CAPITAL MEDICAL BLVD
100048	JAY HOSPITAL	14114 ALABAMA ST
100054	TWIN CITIES HOSPITAL	2190 HIGHWAY 85 NORTH
100122	NORTH OKALOOSA MEDICAL CENTER	151 REDSTONE AVE SE
100142	JACKSON HOSPITAL	4250 HOSPITAL DRIVE
100242	GULF COAST MEDICAL CENTER	449 W 23RD ST
100026	BAY MEDICAL CENTER	615 N BONITA AVE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	PENSACOLA	FL
	TALLAHASSEE	FL
	PENSACOLA	FL
	PENSACOLA	FL
	BONIFAY	FL
	PERRY	FL
	MILTON	FL
	CHIPLEY	FL
	TALLAHASSEE	FL
	JAY	FL
	NICEVILLE	FL
	CRESTVIEW	FL
	MARIANNA	FL
	PANAMA CITY	FL
	PANAMA CITY	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32504	ESCAMBIA	8504167000
32308	LEON	8504311155
32501	ESCAMBIA	8504344011
32514	ESCAMBIA	8504944000
32425	HOLMES	8505471120
32348	TAYLOR	8505840800
32570	SANTA ROSA	8506267762
32428	WASHINGTON	8506381610
32308	LEON	8506565000
32565	SANTA ROSA	8506754532
32578	OKALOOSA	8506784131
32539	OKALOOSA	8506898100
32446	JACKSON	8507182620
32405	BAY	8507477926
32401	BAY	8507691511

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	4%
	7%
	5%
	4%
N/A	
	2%
	11%
N/A	
	8%
	3%
	4%
	5%
	6%
	7%
	8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	20%
	18%
	18%
N/A	
	33%
	23%
N/A	
	20%
	9%
	16%
	16%
	18%
	19%
	20%

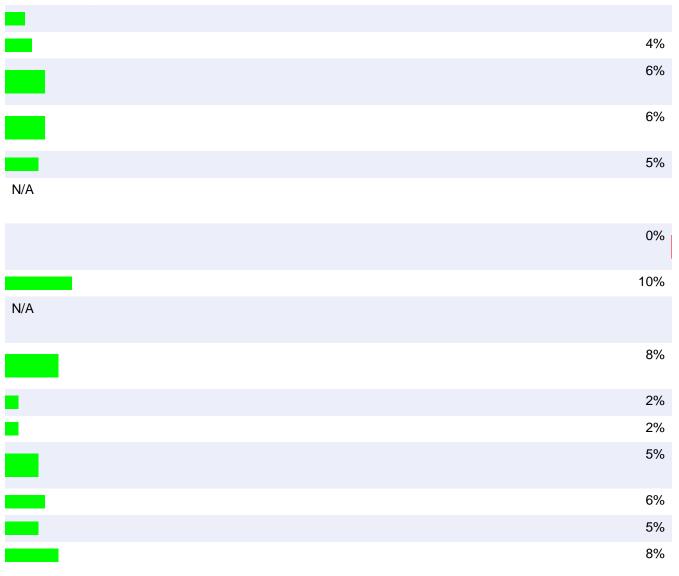
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	15%
	12%
	14%
N/A	
	37%
	18%
N/A	
	15%
	7%
	13%
	15%
	12%
	15%
	19%

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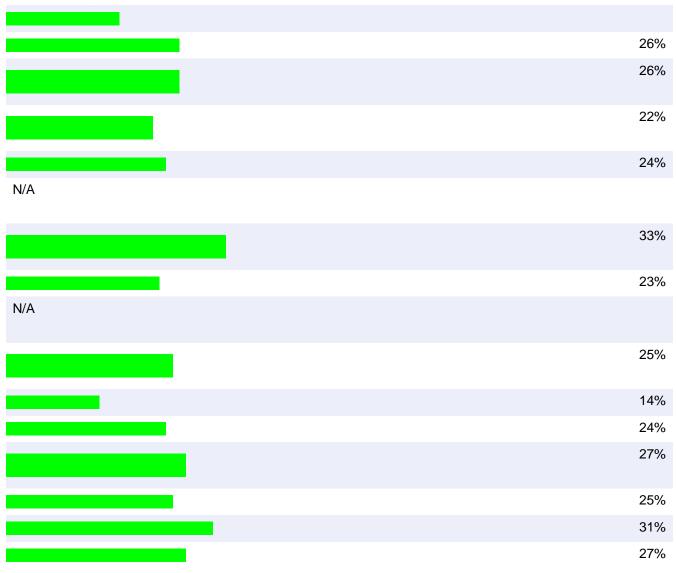
Page 254 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	13%
	13%
	10%
N/A	
	5%
	18%
N/A	
	19%
	3%
	8%
	10%
	13%
	14%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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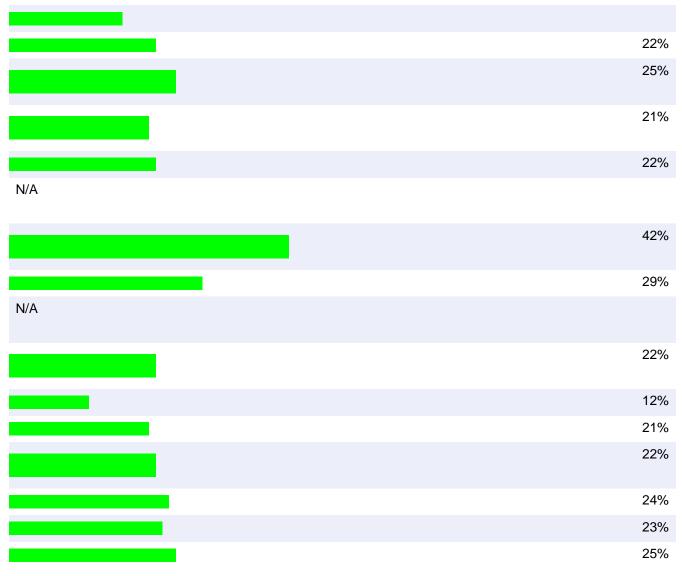
Page 257 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	7%
	5%
	7%
N/A	
	5%
	12%
N/A	
	10%
	2%
	4%
	6%
	8%
	9%
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



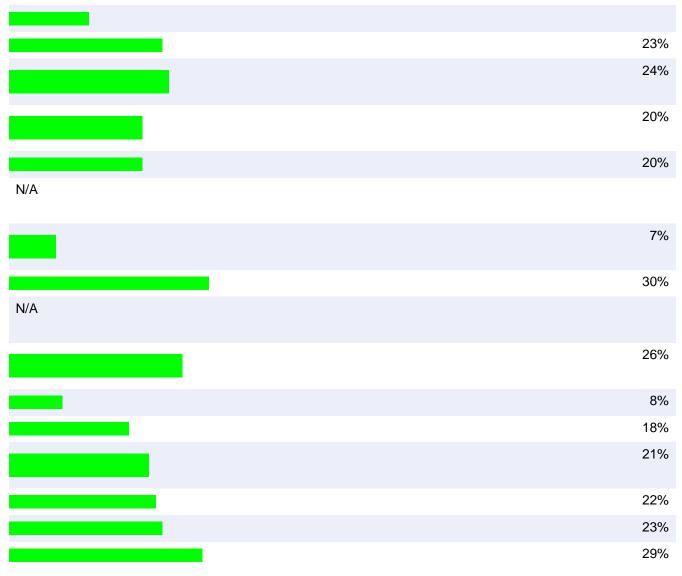
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	19%
	450/
	15%
	17%
N/A	
	27%
	20%
N/A	
	17%
	14%
	17%
	18%
	19%
	18%
	17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	`	,		
				12%
				16%
				11%
				16%
N/A				
				3%
				17%
N/A				
				15%
				4%
				8%
				14%
				11%
				13%
				17%

Page 264 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	25%
	22%
	21%
	20%
N/A	
	8%
	24%
N/A	
	18%
	11%
	17%
	20%
	21%
	19%
	24%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	12%
	13%
	9%
N/A	
	5%
	15%
N/A	
	8%
	2%
	10%
	17%
	10%
	14%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



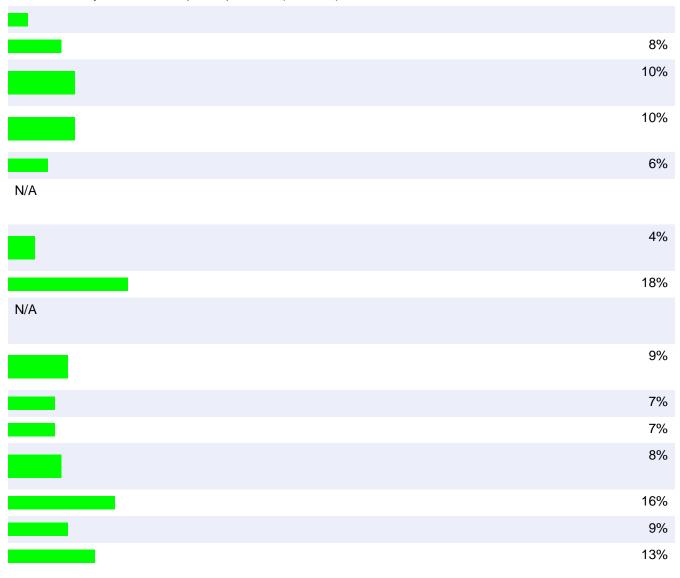
Page 270 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	22%
	20%
	15%
N/A	
	13%
	25%
N/A	
	16%
	18%
	12%
	17%
	23%
	15%
	23%

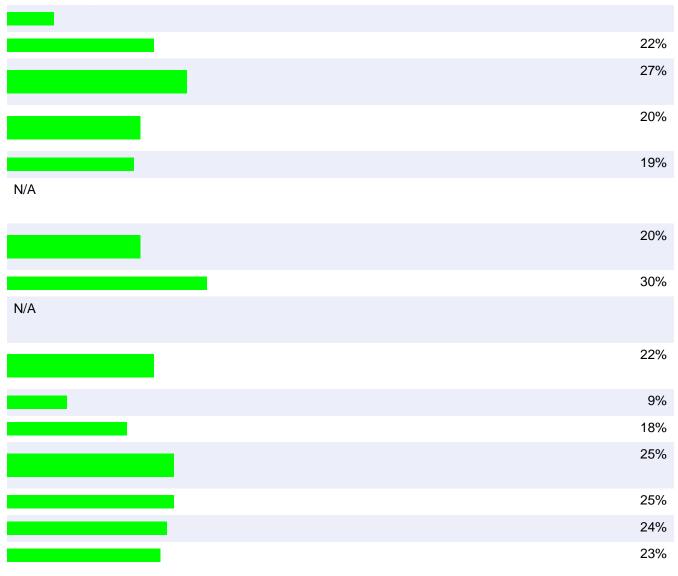
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



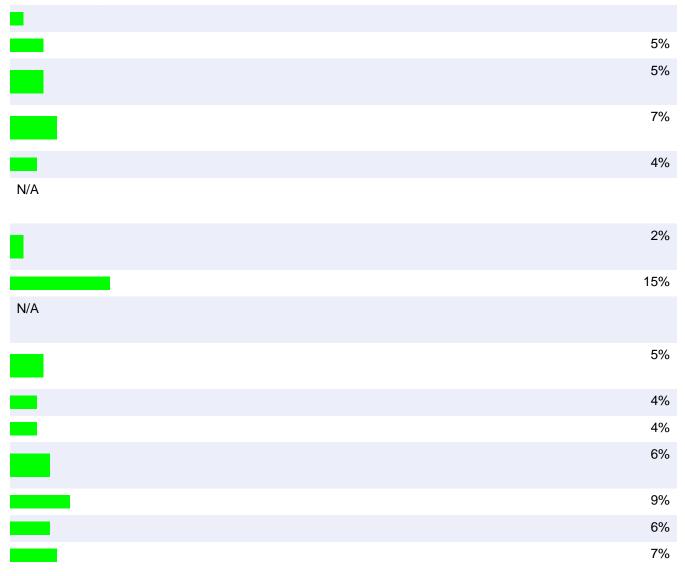
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	23%
	21%
	20%
N/A	2070
N/A	
	25%
	31%
N/A	
	23%
	4.407
	14%
	19%
	27%
	33%
	21%
	21%
	22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



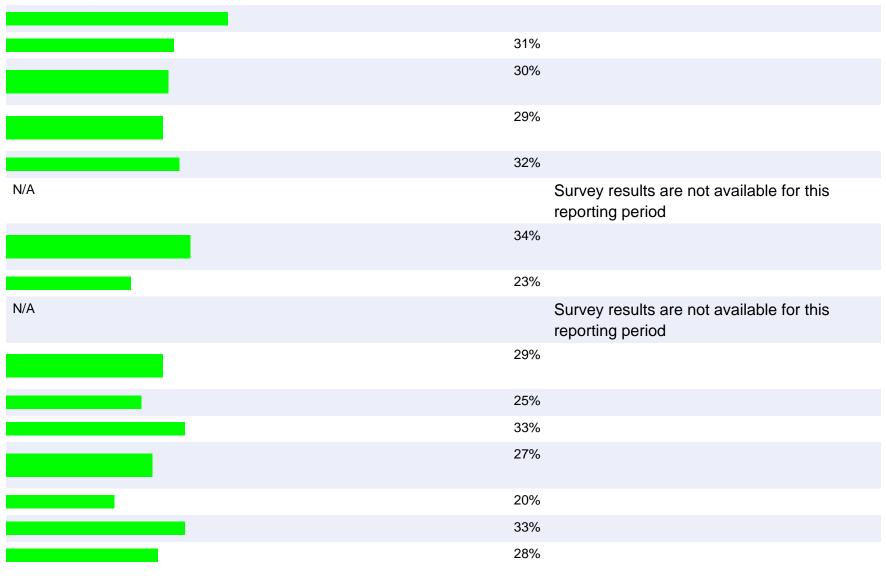
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
300 or more
300 or more
N/A
Between 100 and 299
300 or more
N/A
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

(·····	,	
100223	FORT WALTON BEACH MEDICAL CENTER	1000 MAR WALT DR
100266	GULF BREEZE HOSPITAL	1110 GULF BREEZE PKWY
100081	HEALTHMARK REGIONAL MEDICAL CENTER	4413 US HWY 331 S
100052	WINTER HAVEN HOSPITAL	200 AVE F NE
100109	FLORIDA HOSPITAL HEARTLAND MEDICAL CENTER	4200 SUN N' LAKE BLVD
100049	HIGHLANDS REGIONAL MEDICAL CENTER	3600 S HIGHLANDS AVE
100137	HEART OF FLORIDA REGIONAL MEDICAL CENTER	40100 US HWY 27 N
100175	DESOTO MEMORIAL HOSPITAL	900 N ROBERT AVE
100121	BARTOW REGIONAL MEDICAL CENTER	2200 OSPREY BLVD
100099	LAKE WALES MEDICAL CENTER	410 S 11TH ST
100157	LAKELAND REGIONAL MEDICAL CENTER	1324 LAKELAND HILLS BLVD
100252	RAULERSON HOSPITAL	1796 HWY 441 N
101300	FLORIDA HOSPITAL WAUCHULA	533 W CARLTON ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCAHPS)		
	FORT WALTON BEACH	FL
	GULF BREEZE	FL
	DEFUNIAK SPRINGS	FL
	WINTER HAVEN	FL
	SEBRING	FL
	SEBRING	FL
	DAVENPORT	FL
	ARCADIA	FL
	BARTOW	FL
	LAKE WALES	FL
	LAKELAND	FL
	OKEECHOBEE	FL
	WAUCHULA	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32547	OKALOOSA	8508621111
32561	SANTA ROSA	8509342000
32435	WALTON	8509514500
33881	POLK	8632931121
33871	HIGHLANDS	8633144466
33870	HIGHLANDS	8633856101
33837	POLK	8634224971
34265	DE SOTO	8634943535
33831	POLK	8635338111
33853	POLK	8636761433
33805	POLK	8636871100
34972	OKEECHOBEE	8637632151
33873	HARDEE	8637733101

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
3%
6%
7%
9%
10%
11%
9%
11%
13%
5%
6%
32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
13%
12%
20%
26%
26%
26%
24%
24%
19%
22%
18%
21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
4%
2%
8%
10%
7%
10%
7%
7%
10%
5%
7%
36%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	,	,	15%
			10%
			8%
			18%
			21%
			19%
			20%
			17%
			18%
			16%
			19%
			16%
			11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
7%
8%
11%
17%
23%
21%
15%
17%
18%
13%
12%
30%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

26%
17%
17%
27%
30%
31%
27%
27%
31%
28%
30%
26%
29%

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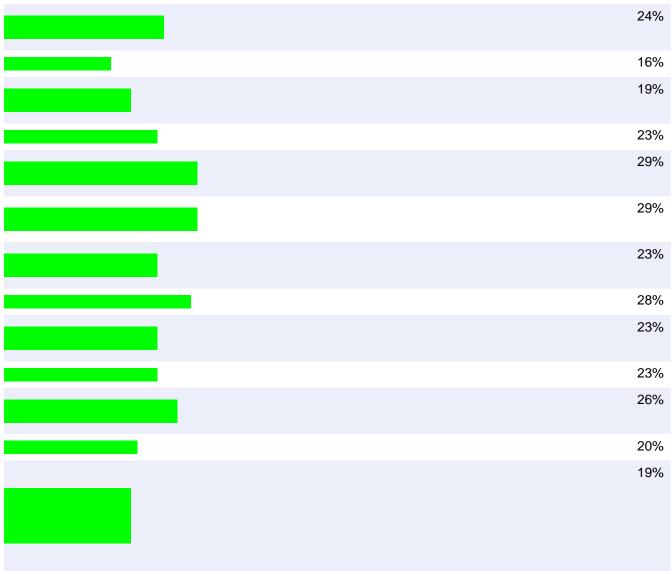
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
6%
8%
7%
12%
12%
14%
15%
17%
12%
8%
10%
32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
17%
24%
27%
31%
31%
31%
30%
33%
30%
24%
21%
33%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
15%
11%
19%
20%
18%
17%
19%
19%
18%
20%
17%
27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
10%
8%
12%
11%
19%
10%
16%
15%
13%
8%
10%
8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

· · · · · · · · · · · · · · ·	
	22%
	17%
	14%
	22%
	22%
	26%
	20%
	25%
	18%
	18%
	22%
	19%
	14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



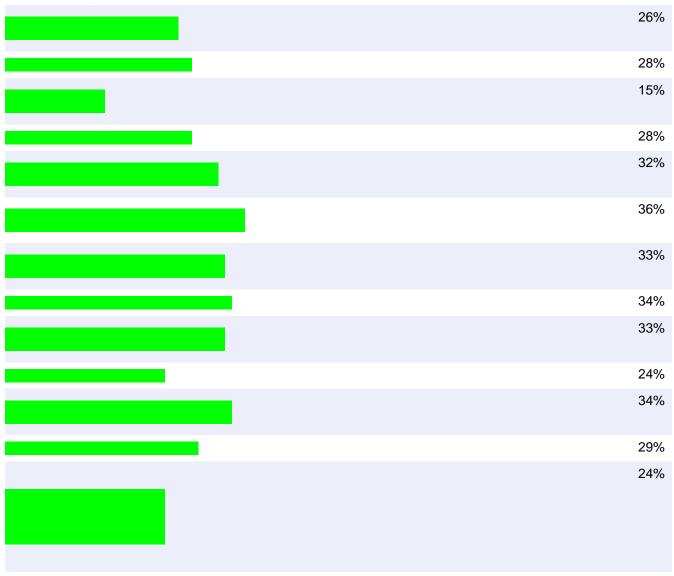
Page 301 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based of Galvey of Fationto Frospital Exponences (Frost in G)	
	10%
	9%
	8%
	18%
	13%
	18%
	18%
	15%
	17%
	12%
	15%
	14%
	9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14%
18%
22%
18%
17%
20%
24%
28%
26%
20%
24%
15%
36%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

based of Survey of Fatients Trospital Experiences (TOATH 3)	
	10%
	5%
	20%
	10%
	15%
	19%
	16%
	17%
	15%
	14%
	9%
	10%
	31%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on early of Fatishic Hospital Experiences (Hospital Experiences	
	26%
	14%
	30%
	26%
	29%
	33%
	28%
	27%
	31%
	27%
	25%
	25%
	30%

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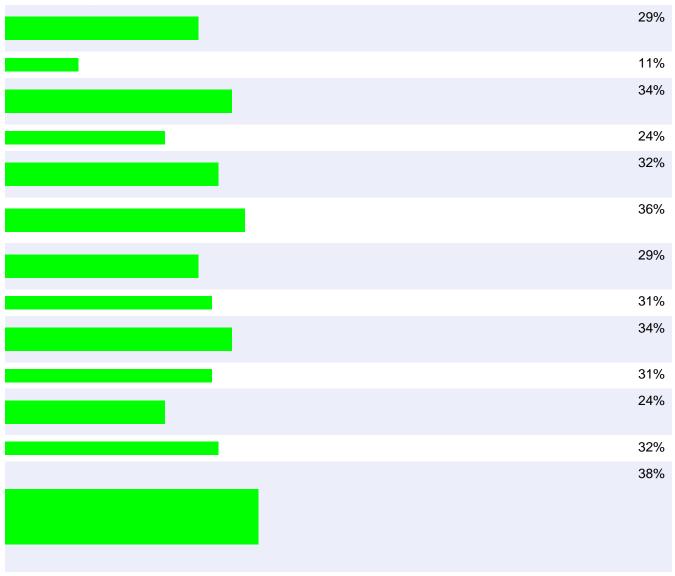
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
3%
14%
6%
8%
11%
11%
9%
11%
11%
4%
7%
14%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
Between 100 and 299
300 or more
Fewer than 100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients Hospital Experiences (HCARPS)	
	33%
	41%
	37%
	29%
	24%
	36%
	34%
	15%
	26%
	26%
	28%
	33%
	13% Fewer than 100 Patients completed the HCAHPS survey. Use these rates with caution, as the number of surveys may be too low to reliably assess hospital performance

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	•	
101309	HENDRY REGIONAL MEDICAL CENTER	524 W SAGAMORE AVE
100088	BAPTIST MEDICAL CENTER	800 PRUDENTIAL DR
100001	SHANDS JACKSONVILLE MEDICAL CENTER	655 W 8TH ST
100117	BAPTIST MEDICAL CENTER BEACHES	1350 13TH AVE SOUTH
100226	ORANGE PARK MEDICAL CENTER	2001 KINGSLEY AVE
100307	ST LUKE'S HOSPITAL	4201 BELFORT ROAD
100040	ST VINCENT'S MEDICAL CENTER	1 SHIRCLIFF WAY
100140	BAPTIST MEDICAL CENTER - NASSAU	1250 S 18TH ST
101301	SHANDS LIVE OAK REGIONAL MEDICAL CENTER	1100 SW 11TH ST
101310	SHANDS STARKE REGIONAL MEDICAL CENTER	922 E CALL ST
100179	MEMORIAL HOSPITAL JACKSONVILLE	3625 UNIVERSITY BLVD SOUTH
100090	FLAGLER HOSPITAL	400 HEALTH PARK BLVD
100151	MAYO CLINIC	4500 SAN PABLO ROAD
100166	DOCTORS HOSPITAL OF SARASOTA	5731 BEE RIDGE RD
100267	ENGLEWOOD COMMUNITY HOSPITAL	700 MEDICAL BLVD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Survey of Patients' Hospital Experiences (HCAHPS)		
	CLEWISTON	FL
	JACKSONVILLE	FL
	JACKSONVILLE	FL
	JACKSONVILLE BEACH	FL
	ORANGE PARK	FL
	JACKSONVILLE	FL
	JACKSONVILLE	FL
	FERNANDINA BEACH	FL
	LIVE OAK	FL
	STARKE	FL
	JACKSONVILLE	FL
	SAINT AUGUSTINE	FL
	JACKSONVILLE	FL
	SARASOTA	FL
	ENGLEWOOD	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33440	HENDRY	8639023033
32207	DUVAL	9042022000
32209	DUVAL	9042440411
32250	DUVAL	9042472900
32073	CLAY	9042768500
32216	DUVAL	9042963700
32204	DUVAL	9043087300
32034	NASSAU	9043213500
32060	SUWANNEE	9043621413
32091	BRADFORD	9043682300
32216	DUVAL	9043996111
32086	SAINT JOHNS	9048194426
32224	DUVAL	9049532000
34233	SARASOTA	9413421100
34223	SARASOTA	9414756571

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	4%
	6%
	10%
	4%
	8%
	5%
	6%
	4%
N/A	
N/A	
	9%
	7%
	4%
	6%
	7%

Page 319 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	21%
	16%
	18%
	19%
	20%
	17%
	19%
N/A	
N/A	
	19%
	25%
	14%
	19%
	18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	6%
	7%
	5%
	7%
	4%
	6%
	6%
N/A	
N/A	
	7%
	7%
	2%
	6%
	6%

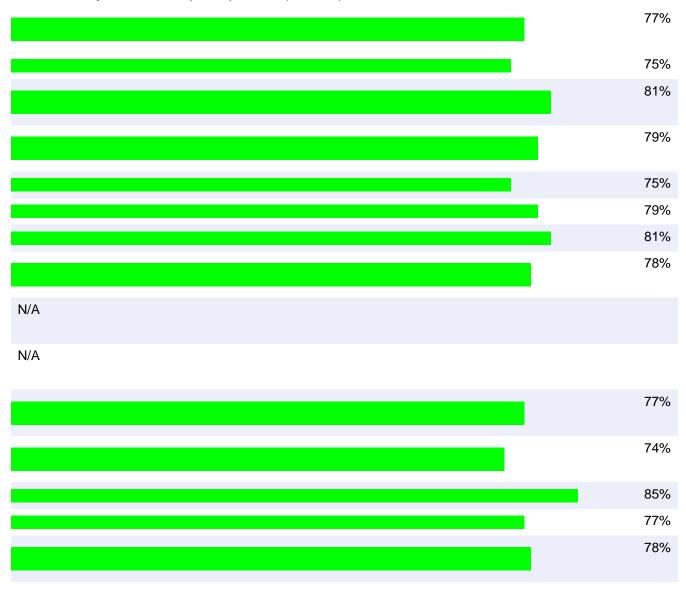
Page 322 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	14%
	19%
	12%
	16%
	18%
	17%
	13%
	16%
N/A	
N/A	
	16%
	19%
	13%
	17%
	16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	13%
	19%
	8%
	19%
	13%
	15%
	10%
N/A	
N/A	
	14%
	19%
	8%
	13%
	10%

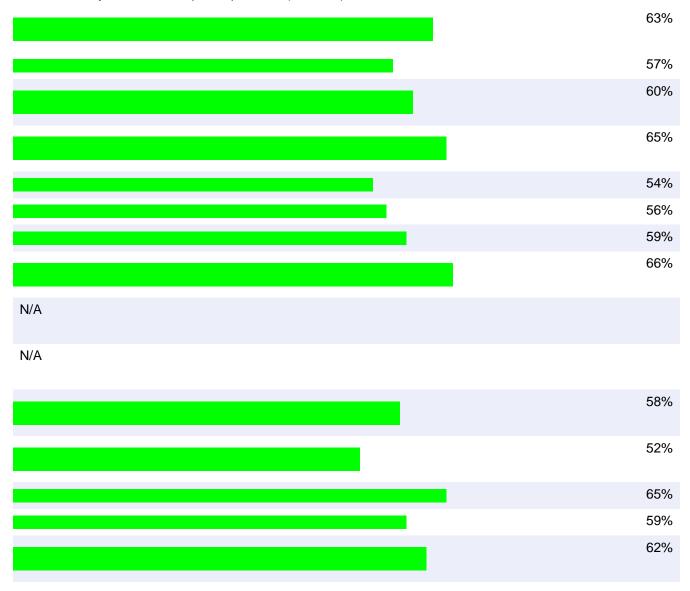
Page 325 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
	30%
	21%
	27%
	27%
	31%
	26%
	24%
N/A	
N/A	
	28%
	29%
	27%
	28%
	28%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	8%
	13%
	5%
	9%
	8%
	7%
	8%
N/A	
N/A	
	9%
	9%
	5%
	8%
	7%

Page 328 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	15%
	24%
	19%
	22%
	22%
	24%
	22%
	23%
N/A	
N/A	
	23%
	31%
	21%
	23%
	26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 330 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	24%
	25%
	29%
	19%
	28%
	22%
	25%
	22%
N/A	
N/A	
	27%
	33%
	16%
	26%
	24%

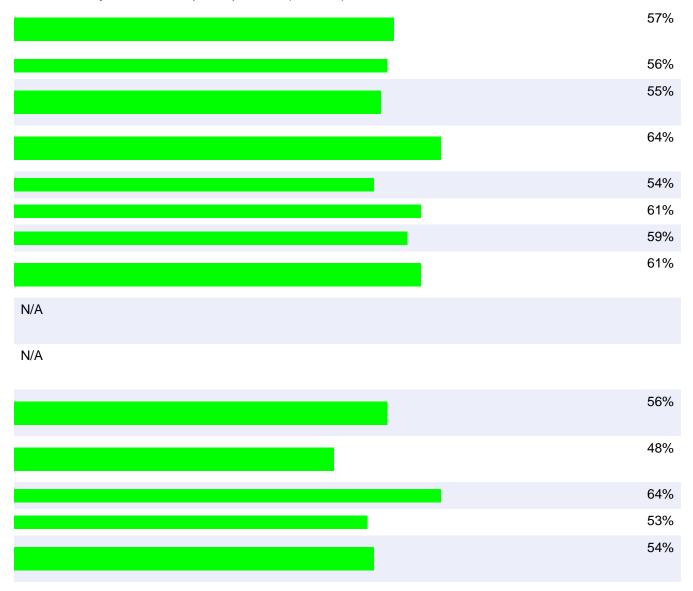
Page 331 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	19%
	16%
	17%
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	17%
	16%
	17%
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N/A	
	17%
	19%
	20%
	21%
	22%

Page 332 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	13%
	11%
	23%
	8%
	13%
	15%
	16%
	9%
N/A	
N/A	
	14%
	11%
	5%
	10%
	13%

Page 334 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
	22%
	18%
	20%
	20%
	20%
	19%
	14%
N/A	
N/A	
	20%
	24%
	14%
	20%
	19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	11%
	12%
	16%
	6%
	13%
	9%
	9%
	6%
N/A	
N/A	
	13%
	17%
	3%
	12%
	12%

Page 337 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	26%
	33%
	22%
	29%
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	30%
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	31%
N/A	
N/A	
	27%
	35%
	22%
	30%
	29%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	27%
	19%
	18%
	13%
	14%
	13%
	16%
	18%
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N/A	
	18%
	19%
	13%
	16%
	17%

Page 341 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	18%
	9%
	11%
	6%
	12%
	8%
	7%
	6%
N/A	
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	9%
	11%
	4%
	8%
	10%

Page 342 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	36%
	21%
	21%
	19%
	28%
	28%
	21%
	19%
N/A	
N/A	
	27%
	25%
	10%
	22%
	25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	5%
	9%
	4%
	9%
	5%
	4%
	3%
N/A	
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	8%
	6%
	2%
	6%
	8%

Page 345 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	42%
	18%
	26%
	16%
	31%
	23%
	18%
	19%
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N/A	
	26%
	22%
	10%
	20%
	27%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

#### Between 100 and 299

300 or more
300 or more
N/A
N/A
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		14%	
		28%	
		30%	
		30%	
		27%	
		29%	
	l	33%	
		29%	
N/A			Survey results are not available for this reporting period
N/A			Survey results are not available for this reporting period
		27%	
		33%	
		41%	
		35%	
		34%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100070	VENICE REGIONAL MEDICAL CENTER	540 THE RIALTO
100236	FAWCETT MEMORIAL HOSPITAL	21298 OLEAN BLVD
100047	CHARLOTTE REGIONAL MEDICAL CENTER	809 E MARION AVE
100035	MANATEE MEMORIAL HOSPITAL	206 2ND ST E
100077	PEACE RIVER REGIONAL MEDICAL CENTER	2500 HARBOR BLVD
100299	LAKEWOOD RANCH MEDICAL CENTER	8330 LAKEWOOD RANCH BOULEVARD
100213	BLAKE MEDICAL CENTER	2020 59TH ST W
100087	SARASOTA MEMORIAL HOSPITAL	1700 S TAMIAMI TRL
100276	CORAL SPRINGS MEDICAL CENTER	3000 CORAL HILLS DRIVE
100039	BROWARD GENERAL MEDICAL CENTER	1600 S ANDREWS AVE
100281	MEMORIAL HOSPITAL WEST	703 N FLAMINGO ROAD
100228	WESTSIDE REGIONAL MEDICAL CENTER	8201 W BROWARD BLVD
100285	MEMORIAL HOSPITAL MIRAMAR	1901 SW 172ND AVENUE
100167	PLANTATION GENERAL HOSPITAL	401 NW 42ND AVE
100289	CLEVELAND CLINIC HOSPITAL	3100 WESTON RD
100224	UNIVERSITY HOSPITAL & MEDICAL CENTER	7201 N UNIVERSITY DR

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Based on Carvey of Fatiente Frospital Experiences (Fig. 11)		
	VENICE	FL
	PORT CHARLOTTE	FL
	PUNTA GORDA	FL
	BRADENTON	FL
	PORT CHARLOTTE	FL
	BRADENTON	FL
	BRADENTON	FL
	SARASOTA	FL
	CORAL SPRINGS	FL
	FORT LAUDERDALE	FL
	PEMBROKE PINES	FL
	PLANTATION	FL
	MIRAMAR	FL
	PLANTATION	FL
	WESTON	FL
	TAMARAC	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

34285	SARASOTA	9414857711
33952	CHARLOTTE	9416291181
33950	CHARLOTTE	9416393131
34208	MANATEE	9417465111
33952	CHARLOTTE	9417664122
34202	MANATEE	9417822100
34209	MANATEE	9417926611
34239	SARASOTA	9419179000
33065	BROWARD	9543443000
33316	BROWARD	9543554400
33028	BROWARD	9544365000
33324	BROWARD	9544736600
33029	BROWARD	9545384810
33317	BROWARD	9545875010
33331	BROWARD	9546895000
33321	BROWARD	9547212200

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
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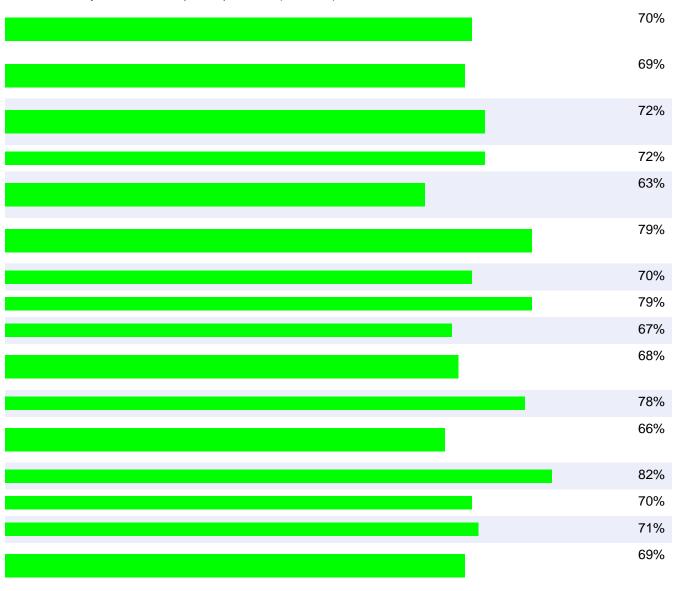
Page 354 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 357 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 358 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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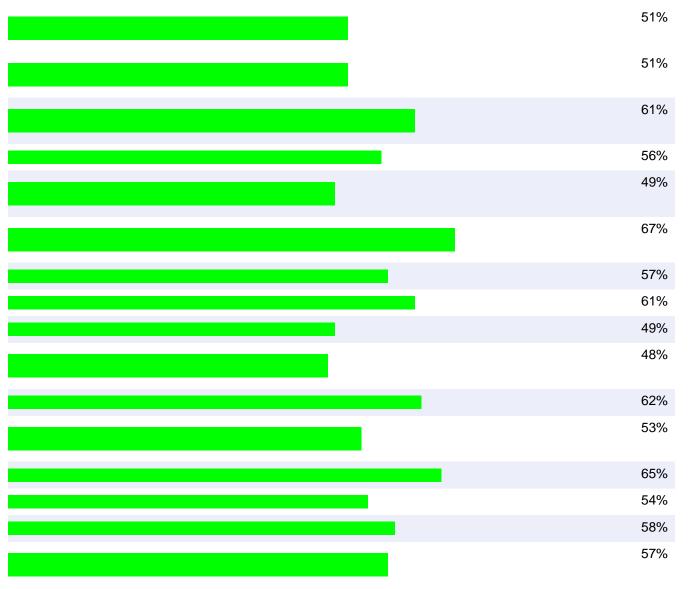
Page 360 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 361 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



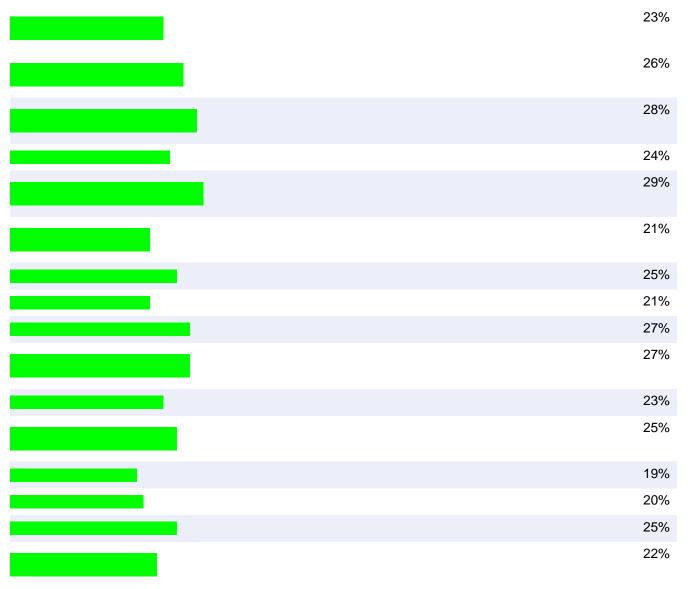
Page 362 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 365 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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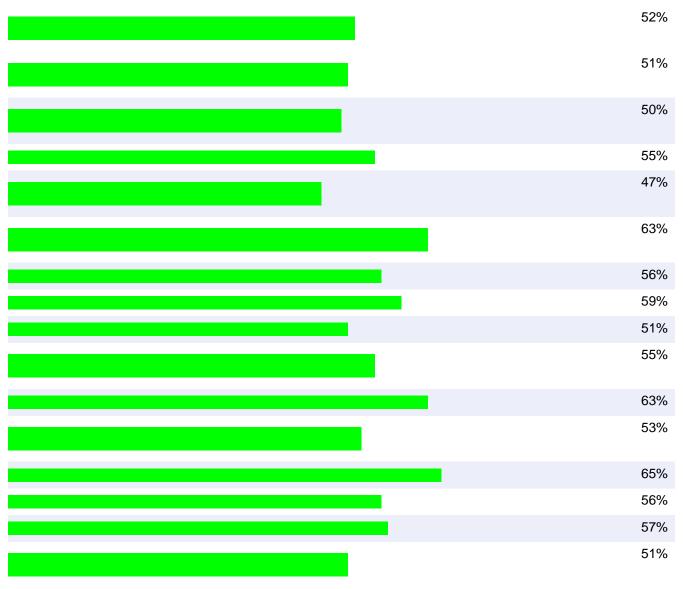
Page 366 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 367 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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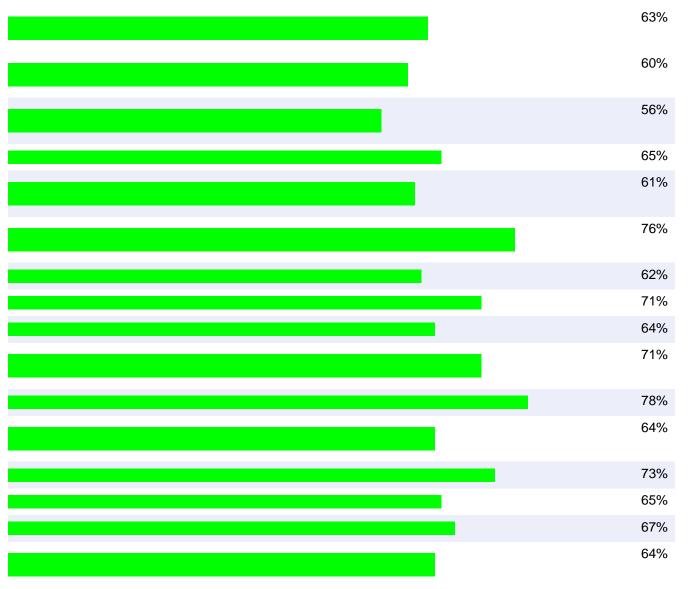
Page 369 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 370 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 372 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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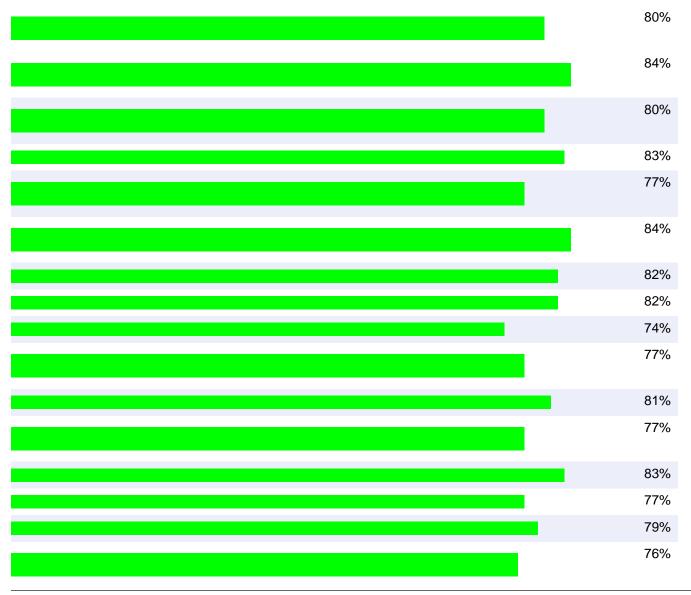
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 376 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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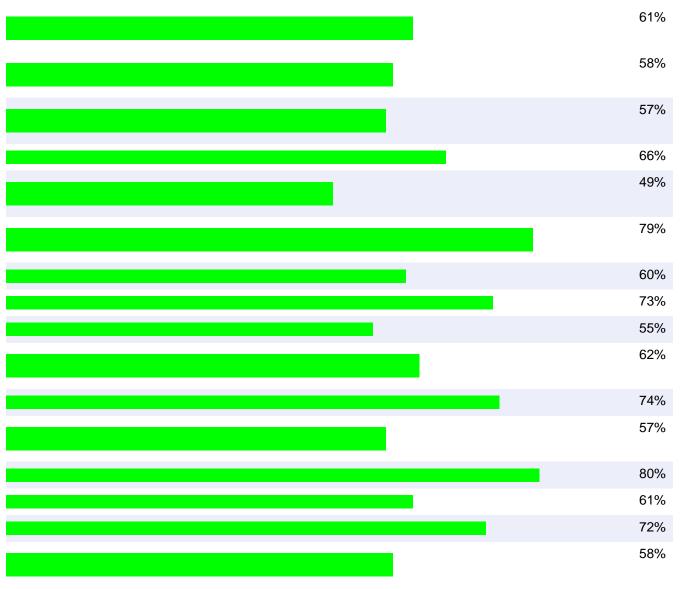
Page 377 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 378 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 380 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 381 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 384 of 420 05/31/2011



Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

100073	HOLY CROSS HOSPITAL INC	4725 N FEDERAL HWY
100200	IMPERIAL POINT MEDICAL CENTER	6401 NORTH FEDERAL HIGHWAY
100086	NORTH BROWARD MEDICAL CENTER	201 E SAMPLE RD
100230	MEMORIAL HOSPITAL PEMBROKE	7800 SHERIDAN STREET
100189	NORTHWEST MEDICAL CENTER	2801 N STATE RD 7
100038	MEMORIAL REGIONAL HOSPITAL	3501 JOHNSON ST

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

, , , , , , , , , , , , , , , , , , , ,		
	FORT LAUDERDALE	FL
	FORT LAUDERDALE	FL
	POMPANO BEACH	FL
	PEMBROKE PINES	FL
	MARGATE	FL
	HOLLYWOOD	FL

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33308	BROWARD	9547718000
33308	BROWARD	9547768500
33064	BROWARD	9547866950
33024	BROWARD	9549629650
33063	BROWARD	9549740400
33021	BROWARD	9549872000

Page 388 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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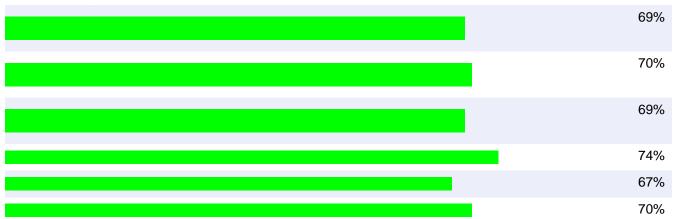
Page 389 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 390 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 391 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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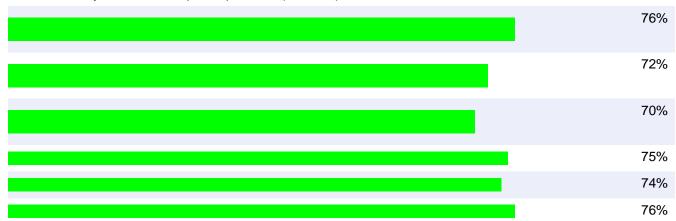
Page 392 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 393 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



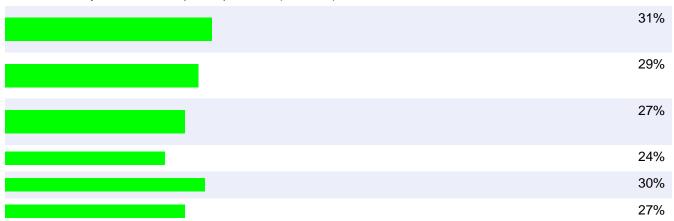
Page 394 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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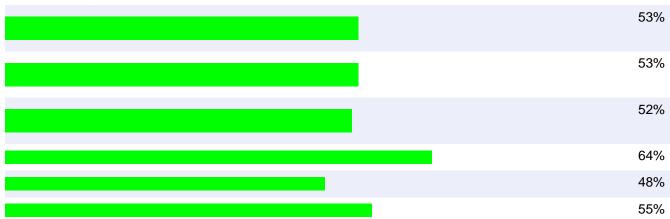
Page 395 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 397 of 420 05/31/2011

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Page 398 of 420 05/31/2011

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Page 399 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 400 of 420 05/31/2011

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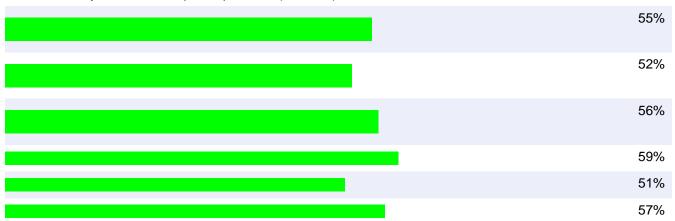
Page 401 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 402 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 403 of 420 05/31/2011

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Page 404 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 405 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



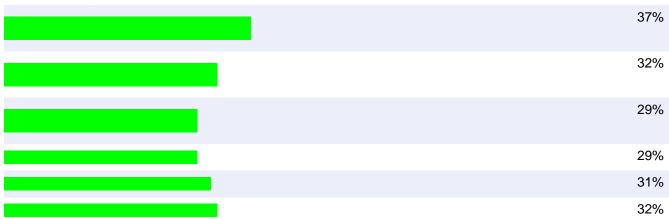
Page 406 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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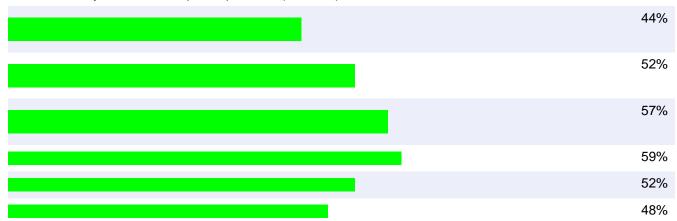
Page 407 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



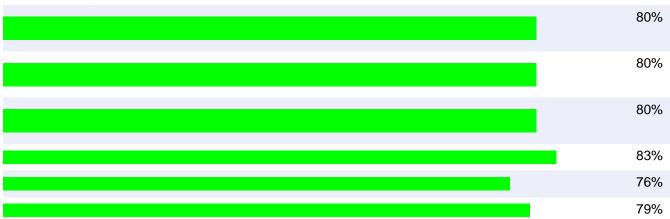
Page 408 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 410 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 411 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 412 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 413 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



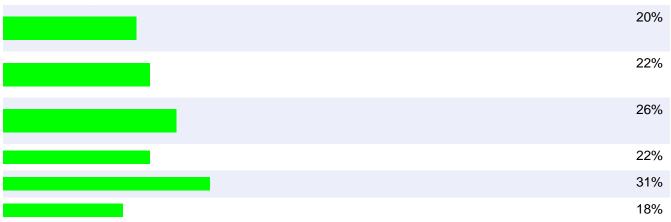
Page 414 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 415 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 416 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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300 or more

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 418 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

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Page 419 of 420 05/31/2011

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Page 420 of 420 05/31/2011